

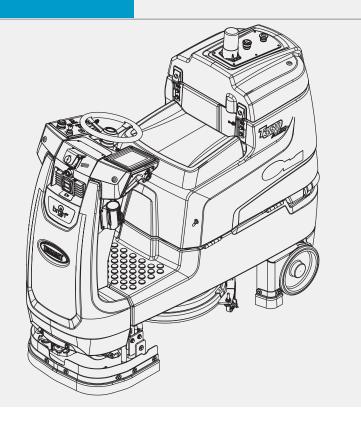
T380AMR

(Battery)

Rider-Scrubber Operator Manual







Hygenic Fully[®] Cleanable Tanks TennantTrue[®] Parts Insta-Click[™] Magnetic Disk



North America / International



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INTRODUCTION

This manual is furnished with each new model. It provides necessary operation and maintenance instructions.



Read this manual completely and understand the machine before operating or servicing it.

This machine will provide excellent service. However, the best results will be obtained at minimum costs if:

- The machine is operated with reasonable care.
- The machine is maintained regularly per the machine maintenance instructions provided.
- The machine is maintained with manufacturer supplied or equivalent parts.

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PROTECT THE ENVIRONMENT

Please dispose of packaging materials, used components such as batteries and fluids in an environmentally safe way according to local waste disposal regulations. Always remember to recycle.

| MACHINE DATA | MA | CHIN | IE D | ATA |
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| Please | fill | out at | time o | f installation | for future | reference |
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| Model No. – | |
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Tennant Company

PO Box 1452

Minneapolis, MN 55440 Phone: (800) 553-8033

www.tennantco.com

NOTE: ec-H2O Nanoclean is abbreviated as ec-H2O throughout this manual.

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INTRODUCTION

This operator manual contains information to allow for quick start-up of the new Tennant T380AMR Scrubber, powered by BrainOS. This document may be periodically revised. This T380AMR Scrubber, can be used in manual mode or as self-driving, robotic scrubber. Use in robotic (autonomous) mode requires a subscription to Brain Corp's Autonomy Services. It is important to follow all provided instructions and warnings. Failure to adhere to instructions could result in damage to the machine and injury.

The T380AMR is a commercial floor scrubber powered by BrainOS software. The Brain-enabled scrubber is capable of functioning in either manual or robotic (autonomous, self-driving) modes. When in robotic mode, the Brain-enabled scrubber is driven by the BrainOS navigation software. This product may be covered by one or more patents or pending patent applications. See www.braincorporation.com/patents for details. Discrete portions of this product were made possible by open source software. Please see www.braincorp.com/open-source-attributions/ for details.

INTENDED USE AND PRECAUTIONS

The T380AMR is an industrial/commercial robotic rider scrubber machine. It is designed exclusively to wet scrub both rough and smooth hard surfaces (concrete, tile, stone, synthetic, etc). This machine can be operated in either robotic mode (without operator) or manual mode (with operator). This machine is intended for indoor use only. Do not use this machine on soil, grass, artificial turf, or carpeted surfaces. This machine is not intended for use on public roadways. Do not use this machine other than described in this Operator Manual. Only use recommended accessories. The T380AMR Scrubber, powered by BrainOS, should only be used by trained operators in controlled, restricted environments approved by Brain Corp/Tennant Company.

Additional training materials may be provided as to the intended use of the T380AMR Scrubber, and it should only be used in accordance with such training. Use the machine in approved environments in accordance with the Autonomous Navigation Software End User License Agreement (EULA). Approved environments shall also be limited to cleaning areas with adequate cellular communication signals permitting cellular data communication with the machine to enable periodic safety-related updates not less than monthly.

The operator is responsible for the use of each Brain-enabled T380AMR Scrubber in both manual and robotic mode. Each operator must be mindful to use the machine in accordance with its intended use and precautions at all times. Operators will not engage in any of the following conduct or activities with respect to the Autonomy Services or BrainOS:

- Transmission of any software or other materials that contain any viruses, worms, trojan horses, defects, spyware, spiders, screen-scrapers, or other items of a destructive or disruptive nature;
- The machine onboard cameras may capture images of people who happen to be in its surrounding. There may be
 local laws of operation relating to use of technology with cameras. Please comply with all applicable laws, including
 using signage or obtaining consents as required;
- Exploitation of the Autonomy Services, BrainOS, or the Brain-enabled scrubber hardware in any unauthorized manner, including by trespassing or burdening server or network capacity or infrastructure;
- Framing, mirroring, or reselling any part of the Autonomy Services or BrainOS without written authorization from Brain Corp;
- Unauthorized collection of user information; or
- Attempting to deliberately damage the Autonomy Services or BrainOS, or undermine the legitimate operation of the Autonomy Services or BrainOS.

CONTENTS

| Contents | 4 | Scrubbing - Robotic Mode | 31 |
|--|----|------------------------------------|----|
| Important Safety Instructions - Save These | | Establish Home Location Codes | 31 |
| Instructions | 6 | Logging Into BrainOS | 32 |
| Operation | 11 | Changing Region/Language | 33 |
| Machine Components | 11 | Positioning The Machine At The | |
| Controls And Instruments | 12 | Home Location Code | 34 |
| Cameras And Sensors | 13 | Teaching A New Route | |
| Machine Setup | 14 | (BrainOS Software) | |
| Attaching Squeegee Assembly | 14 | Pairing A Phone With The ROC | 39 |
| Installing Brushes/Pads | 15 | Running A Robotic Cleaning Route | |
| Attaching Front Perimeter Guard | 15 | (BrainOS Software) | |
| ec-H2O Nanoclean Water | | Autonomous Route History | |
| Conditioning Cartridge (Option) | 16 | Learning Center | 47 |
| Filling The Solution Tank | 16 | Assist Messages During Robotic | |
| Operation Of Controls | 17 | Operation | |
| Directional Switch | 17 | Edit/Deleting Routes | |
| Setting Scrub Modes | 17 | Draining And Cleaning The Tanks | |
| Setting ec-H2O Button | 17 | Alert Messages | |
| Setting Brush Pressure | 18 | Alerts - Manual Mode | |
| Setting Solution Flow | 18 | Assists - Robotic Mode | 55 |
| ec-H2O Solution Flow Setting | 18 | System Errors (Robotic Mode/ | |
| Emergency Stop Buttons | | Manual Mode) | |
| Machine Hour Meter | 20 | LIDAR Sensor/Camera Errors | |
| ec-H2O System Indicator Light | 20 | Machine Troubleshooting | |
| Blue Start/Pause Button | | ec-H2O System | |
| User Interface (UI) Touchscreen | 21 | Maintenance | |
| Battery Discharge Bar | | Maintenance Chart | |
| ROC: Robot Operations Center | | Batteries | |
| (BrainOS Software) | 22 | Checking The Electrolyte Level | |
| BrainOS Software Updates | 22 | Checking Connections/Cleaning | |
| How The Machine Works | 23 | Charging The Batteries | |
| Conventional Scrubbing | 23 | Battery Charging Status | 68 |
| ec-H2O Scrubbing System (Option) | 23 | Hydrolink® Battery Watering System | |
| Brush Information | | (Trojan® Battery OPTION) | |
| Machine Operation | 25 | Circuit Breakers And Fuses | |
| Pre-Operation Checklist | 25 | Circuit Breakers | |
| While Operating The Machine | | Fuses | |
| (Robotic Mode/Manual Mode) | 26 | Electric Motors | |
| While Operating The Machine | | Cameras And Sensors | |
| (Robotic Mode Only) | 26 | Front And Side 2D And 3D Cameras | |
| Scrubbing - Manual Mode | 27 | Upper And Lower LIDAR Sensors | |
| Double Scrubbing | 29 | Scrub Brushes And Pads | 72 |
| Water Pickup Mode (No Scrubbing) | 30 | Replacing The Brush Or Pad Driver | 72 |
| · | | Replacing The Disk Pad | 73 |

| ec-H2O System | 74 |
|--|----|
| ec-H2O Water Conditioning | |
| Cartridge Replacement | 74 |
| Lubrication | 75 |
| Steering Gear Chain | 75 |
| Steering U-Joint | 75 |
| Squeegee Blades | 76 |
| Replacing (Or Rotating) The | |
| Squeegee Blades | 76 |
| Skirts And Seals | 78 |
| Recovery Tank Seal | 78 |
| Vacuum Fan Seal | 78 |
| Squeegee Seal | 79 |
| Perimeter Guards | 79 |
| Tires | 80 |
| Pushing, Towing, And Transporting The | |
| Machine | |
| Pushing Or Towing The Machine | |
| Transporting The Machine | 81 |
| Jacking Up The Machine | 83 |
| Storage Information | 84 |
| Freeze Protection | 84 |
| ec-H2O Models | 84 |
| Specifications | |
| General Machine Dimensions/Capabilities. | 85 |
| General Machine Performance | 85 |
| Power Type | 86 |
| Tires | 86 |
| Conventional Scrubbing | 86 |
| ec-H2O System | 86 |

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS

The following precautions are used throughout this manual as indicated in their descriptions:



WARNING: To warn of hazards or unsafe practices that could result in severe personal injury or death.

FOR SAFETY: To identify actions that must be followed for safe operation of equipment.

The following information signals potentially dangerous conditions to the operator. Know when these conditions can exist. Locate all safety devices on the machine. Report machine damage or faulty operation immediately.



WARNING: Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.



WARNING: Flammable materials can cause an explosion or fire. Do not use flammable materials in tank(s).



WARNING: Flammable materials or reactive metals can cause an explosion or fire. Do not pick up.



WARNING: Spinning brush. Keep hands away.



WARNING: Magnetic Field Hazard. Magnetic pad driver/brush can be harmful to those with pacemakers or medical implants.

This machine is equipped with technology that automatically communicates over the cellular network. This machine is equipped with BrainOS software that is accessible via the BrainOS User Interface (UI) Touch Screen. Avoid operating machine in areas where other equipment that may be sensitive to electromagnetic noise is located.

FOR SAFETY:

- 1. Do not operate machine:
 - Unless trained and authorized.
 - Unless operator manual is read and understood.
 - Under the influence of alcohol or drugs.
 - In Manual Mode: While using a cell phone or other types of electronic devices.
 - Unless mentally and physically capable of following machine instructions.
 - With brake disabled.

- Without filters in place or with clogged filters.
- If it is not in proper operating condition.
- In areas where flammable vapors/liquids or combustible dusts are present.
- In outdoor areas. This machine is for indoor use only.
- In areas that are too dark to safely see the controls or operate the machine.
- In areas with possible falling objects.
- With pads or accessories not supplied or approved by Tennant. The use of other pads may impair safety.
- 2. Before Starting Machine:
 - Check machine for fluid leaks.
 - Make sure all safety devices are in place and operate properly.
 - Check brakes and steering for proper operation.
 - In Manual Mode: Adjust seat and fasten seat belt (if equipped).
- 3. When using machine in manual mode:
 - Use only as described in this manual.
 - Use brakes to stop machine.
 - Reduce speed when turning.
 - Go slowly on inclines and slippery surfaces.
 - Do not scrub on ramp inclines that exceed
 7% / 4° grade or transport (GVWR) on ramp inclines that exceed 10.5% / 6° grade.
 - Drive slowly through doorways and narrow openings.
 - Be cautious of the squeegee near bystanders and obstacles.
 - Keep all parts of body inside operator station while machine is moving.
 - Always be aware of surroundings while operating machine.
 - Use care when reversing machine.
 - Keep children and unauthorized persons away from machine.
 - Do not allow machine to be used as a toy.
 - Do not carry passengers on any part of the machine.
 - Always follow safety and traffic rules.
 - Report machine damage or faulty operation immediately.
 - Follow mixing, handling and disposal instructions on chemical containers.
 - Place proper floor cleaning signage in areas where the machine is operating and people are present, in accordance with standard floor cleaning practices.
 - Follow site safety guidelines concerning wet floors.

- 4. While machine is operating in robotic mode:
 - Use only as described in this manual.
 - Remove key from ON/OFF key switch to prevent unauthorized use without disrupting robotic route.
 - Do not attempt to ride machine.
 - Do not grab steering wheel or put hands or arms through the holes of the steering wheel. Steering wheel may move rapidly and unexpectedly while in robotic mode.
 - Do not operate machine in environments requiring fail—safe performance (areas where machine failure could lead to personal injury or property damage).
 - Guard sudden drops, stairs, escalators, or moving platforms in area of machine operation with a physical barrier.
 - Do not use ladders, scaffolds, or other temporary constructed structures in area of machine operation.
 - Only scrub flat, hard surfaces of 0% incline.
 - Do not operate machine in low traction environments (ice, oil, etc...).
 - Do not leave electrical cords or low profile items (anything having a height of less than 10 cm from ground) in area of machine operation.
 - Always operate machine in manual mode when going into elevators or through automatic doors. Robotic routes should never include going into elevators or through automatic doors.
 - Keep children and unauthorized persons away from machine.
 - Do not allow machine to be used as a toy.
 - Do not carry passengers on any part of the machine.
 - Always follow safety and traffic rules.
 - Report machine damage or faulty operation immediately.
 - Follow mixing, handling and disposal instructions on chemical containers.
 - Place proper floor cleaning signage in areas where the machine is operating and people are present, in accordance with standard floor cleaning practices.
 - Follow site safety guidelines concerning wet floors.
- 5. Before leaving or servicing machine:
 - Stop on level surface.
 - Turn off machine and remove key.

- 6. When servicing machine:
 - All work must be done with sufficient lighting and visibility.
 - Keep work area well ventilated.
 - Avoid moving parts. Do not wear loose clothing, jewelry and secure long hair.
 - Block machine tires before jacking machine up.
 - Jack machine up at designated locations only. Support machine with jack stands.
 - Use hoist or jack that will support the weight of the machine.
 - Do not push or tow the machine without an operator in the seat controlling the machine.
 - Do not push or tow the machine on inclines with the brake disabled.
 - Do not power spray or hose off machine.
 Electrical malfunction may occur. Use damp cloth.
 - Plug the off-board charger into a properly rated outlet only.
 - Do not disconnect the off-board charger's DC cord from the machine's receptacle when the charger is operating. Arcing may result. If the charger must be interrupted during charging cycle, disconnect the AC power supply cord first.
 - Disconnect battery connections before working on machine.
 - Do not pull on battery charger cord to unplug. Grasp plug at outlet and pull.
 - Do not use incompatible battery chargers as this may damage battery packs and potentially cause a fire.
 - Do not charge frozen batteries.
 - Inspect charger cord regularly for damage.
 - Avoid contact with battery acid.
 - Keep all metal objects off batteries.
 - Use a non-conductive battery removal device.
 - Use a hoist and adequate assistance when lifting batteries.
 - Battery installation must be done by trained personnel.
 - Follow site safety guidelines concerning battery removal.
 - All repairs must be performed by trained personnel.
 - Do not modify the machine from its original design.
 - Use Tennant supplied or approved replacement parts.

SAFETY

When servicing machine (continued)

 Wear personal protective equipment as needed and where recommended in this manual.



For Safety: wear hearing protection.



For Safety: wear protective gloves.



For Safety: wear eye protection.



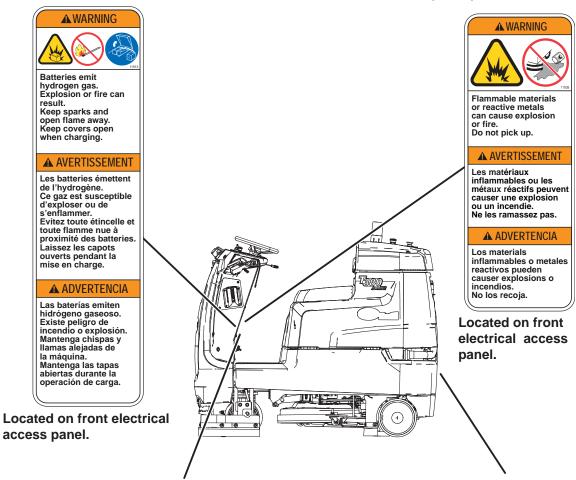
For Safety: wear protective dust mask.

- 7. When loading/unloading machine onto/off truck or trailer:
 - Use ramp, truck or trailer that will support the weight of the machine and operator.
 - Drain tanks before loading machine.
 - Do not drive on a slippery ramp.
 - Use caution when operating on a ramp.
 - Do not load/unload on ramp inclines that exceed 15.8% / 9° grade.
 - Lower scrub head and squeegee before tying down machine.
 - Turn off machine and remove key.
 - Block machine tires.
 - Use tie-down straps to secure machine.

The following safety labels are mounted on the machine in the locations indicated. Replace damaged/missing labels.

WARNING LABEL - Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.

WARNING LABEL -Flammable materials or reactive metals can cause explosion or fire. Do not pick up.

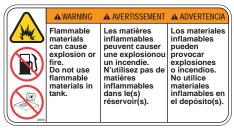


FOR SAFETY LABEL - Read manual before operating machine.



Located on front electrical access panel.

WARNING LABEL - Flammable materials can cause explosion or fire. Do not use flammable materials in tank.



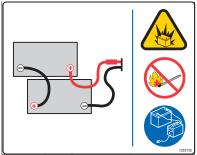
Located on solution tank near solution tank fill port.

FOR SAFETY LABEL - Electrical components, use grounding strap before opening panel.

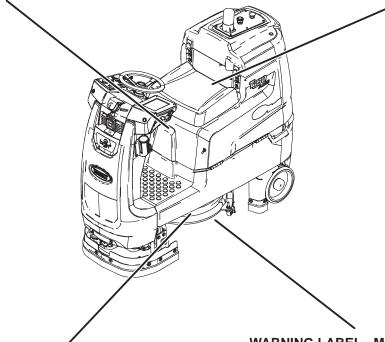


Located on controller cover.

WARNING LABEL - Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.



Located on bottom of recovery tank.



WARNING LABEL -Spinning brush. Keep hands away.



Located on top of scrub head.

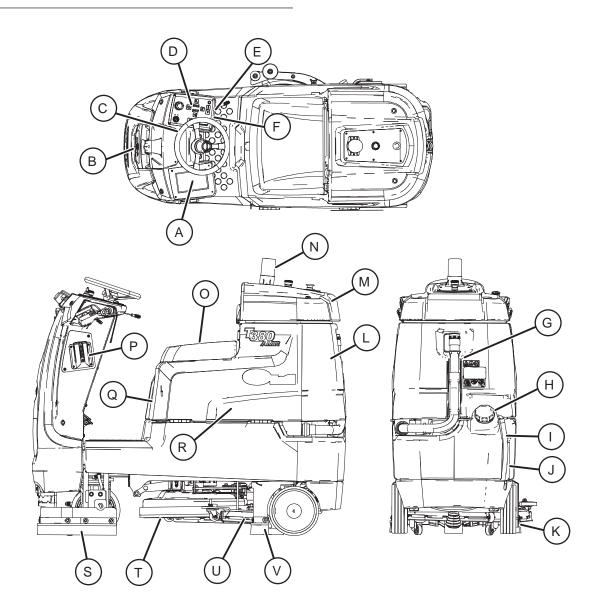
WARNING LABEL - Magnetic Field Hazard. Magnetic pad driver/brush can be harmful to those with pacemakers or medical implants.



Located on Insta-Click magnetic pad driver/brush.

OPERATION

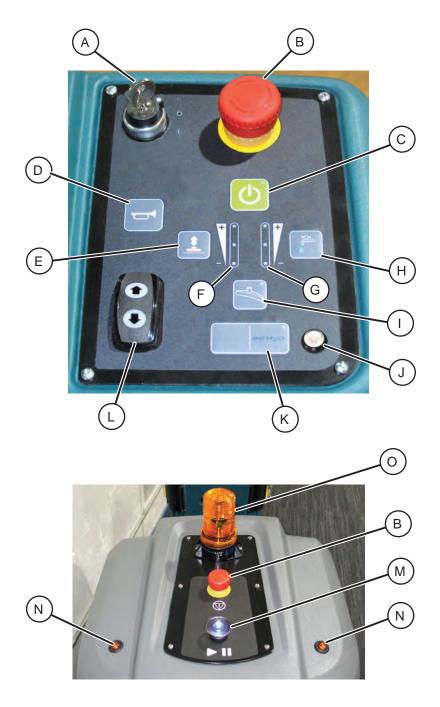
MACHINE COMPONENTS



- A. User Interface (UI) touchscreen
- B. Sensor panel
- C. Steering wheel
- D. Control panel
- E. Propel pedal
- F. Brake pedal
- G. Recovery tank drain hose
- H. Solution tank fill cap
- I. Solution tank drain hose
- J. Solution tank
- K. Right perimeter guard
- L. Recovery tank

- M. Recovery tank cover
- N. Flashing light
- O. Operator seat
- P. Retractable straps (Anti-Joyride)
- Q. Battery charging connector
- R. Batteries
- S. Front perimeter guard
- T. Scrub head
- U. Squeegee
- V. Left perimeter guard

CONTROLS AND INSTRUMENTS



- A. ON/OFF key switch
- B. Emergency Stop Button (located on control panel and back of machine)
- C. 1-Step button
- D. Horn button
- E. Brush pressure button
- F. Brush pressure indicator lights
- G. Solution flow indicator lights
- H. Solution flow button

- I. Vacuum fan/squeegee button
- J. ec-H2O system indicator light (option)
- K. ec-H2O system on/off button (option)
- L. Directional switch
- M. Blue start/pause button
- N. Signal lights (Rear)
- O. Flashing light

CAMERAS AND SENSORS



- A. Sensors Upper LIDAR
- B. Signal lights (Front)
- C. Sensors Front 2D camera
- D. Sensors Front 3D camera
- E. Sensors Side 2D camera (located on each side of machine)
- F. Sensors Side 3D camera (located on each side of machine)
- G. Sensors Lower LIDAR

MACHINE SETUP

ATTACHING SQUEEGEE ASSEMBLY

1. Lower the scrub head.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Rotate the squeegee carriage assembly to the right side of the machine to access the squeegee carriage.



3. Align the squeegee carriage pins into the squeegee assembly bracket.



4. Slide the squeegee assembly onto the squeegee carriage until both squeegee carriage pins are secured in the bracket.



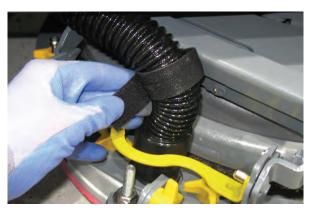
5. Be sure both squeegee tabs are positioned above the scrub head skirt.



6. Connect the vacuum hose to the squeegee assembly.



7. Use the hook-and-loop fastener to secure the vacuum hose to the squeegee assembly.



8. Rotate and center the squeegee assembly underneath the machine.



INSTALLING BRUSHES / PADS

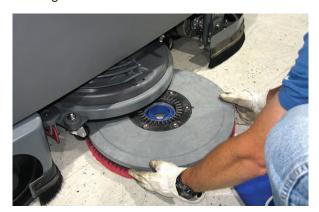
FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

 Attach the pad to the pad driver before installing the driver. Secure pad with center lock.





2. Position the brush under the scrub head and lift the brush up onto the scrub head until the magnet in the scrub head secures the brush.





WARNING: Magnetic Field Hazard. Magnetic pad driver/brush can be harmful to those with pacemakers or medical implants.

ATTACHING FRONT PERIMETER GUARD

- 1. Stop machine on a level surface.
- 2. Turn the machine ON/OFF key switch off.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

3. Place the front perimeter guard underneath the front of the machine.



4. Install the front perimeter guard onto the front of the machine.





ec-H2O NANOCLEAN WATER CONDITIONING CARTRIDGE (OPTION)

The *ec-H2O* system is equipped with a water conditioning cartridge. The cartridge is designed to protect the machine's plumbing system from potential scaling. The cartridge is located under the recovery tank, near the scrub head actuator.

The cartridge is required to be replaced when it reaches its maximum water usage or expiration time of when the cartridge was activated, which ever comes first.

Depending on machine usage a new cartridge can last anywhere from 12 to 24 months.



All cartridges are labeled with a manufacture date. The shelf-life of an un-installed cartridge is one year from manufacture date. For new cartridge replacement, the *ec-H2O* module timer must be reset. See *ec-H2O* WATER CONDITIONING CARTRIDGE REPLACEMENT.

NOTE: During first time use and after replacing the water conditioning cartridge, the ec-H2O system will automatically override the selected solution flow rate for up to 75 minutes.

The *ec-H2O* system indicator light will blink green/red when it is time to replace cartridge.



FILLING THE SOLUTION TANK

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

The machine is equipped with a fill port at the rear of the machine.





WARNING: Flammable materials can cause an explosion or fire. Do not use flammable materials in tank(s).

FOR CONVENTIONAL SCRUBBING: Open the solution tank fill port and partially fill it with water (not to exceed 60°C/140°F). Pour the required amount of detergent into the solution tank according to mixing instructions on the bottle. Then continue filling the solution tank with warm water until the water level is just below the fill port.

FOR SAFETY: When using machine, follow mixing and handling instructions on chemical containers.

FOR *ec-H2O* SCRUBBING: Use cool clean water only (less than 21°C/70°F). Do not add any conventional floor cleaning detergents, system failure may result.

NOTE: When filling the solution tank with a bucket, make sure that the bucket is clean. Do not use the same bucket for filling and draining the machine.

NOTE: For Conventional Scrubbing, only use recommended cleaning detergents. Machine damage due to improper detergent usage will void the manufacturer's warranty.

OPERATION OF CONTROLS

DIRECTIONAL SWITCH

Press the top of the *directional switch* to move the machine forward. The forward arrow light located at the top of the switch will illuminate when the machine is placed in the forward direction.



Press the bottom of the *directional switch* to move the machine in reverse. The reverse arrow light located at the bottom of the switch will illuminate when machine placed in the reverse direction.



SETTING SCRUB MODES

Before scrubbing, select the type of scrubbing to be used, *ec-H2O* (option) or conventional scrubbing. Then set the preferred brush pressure, and solution flow settings.

NOTE: The machine does not save solution flow and brush pressure settings for a robotic route, as cleaning needs may change. Adjust the solution flow and brush pressure settings before pressing the blue start/pause button to begin a robotic route.

SETTING ec-H20 BUTTON

The *ec-H2O* button enables the *ec-H2O* system to come on when the *1-Step button* is on. The light in the button will come on when it is in this mode.

NOTE: The ec-H2O system indicator light will not turn on until the machine starts scrubbing.

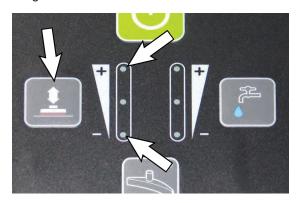


NOTE: ec-H2O Models-During first time use and after replacing the water conditioning cartridge, the ec-H2O system will automatically override the selected solution flow rate for up to 75 minutes.

SETTING BRUSH PRESSURE

Under normal conditions, the brush pressure should be set to the minimum setting (the bottom light). Under heavy grime conditions, the brush pressure should be set to the maximum setting (the middle or top lights). Travel speed and floor conditions will affect scrubbing performance.

With the 1-Step button activated, press the Brush pressure button to both increase or increase the brush pressure settings. The brush pressure indicator lights display the current brush pressure setting.

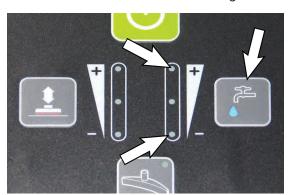


SETTING SOLUTION FLOW

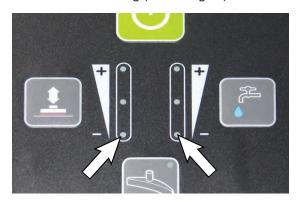
Under normal soilage conditions the solution flow level should be set to the lowest setting (the bottom light). Under heavy grime conditions, the solution flow level should be set to a higher setting (middle or top lights). Travel speed and floor conditions will affect scrubbing performance.

With the 1-Step button activated, press the Solution flow button to both increase or decrease the solution flow. The solution flow indicator lights display the current solution flow setting.

NOTE: It is recommended that medium or high solution flow levels be used for uncoated or unpolished floors (more porous). This applies to both conventional and ec-H2O scrubbing modes.



NOTE: The machine will operate for a longer time if the Brush Pressure and Solution Flow settings are set to lowest setting (bottom lights).



ec-H2O SOLUTION FLOW SETTING

To adjust the solution flow rate when *ec-H2O* scrubbing, press the *solution flow button* located on the *ec-H2O* module. One LED= low, two LED's=medium, and three LED's= high. The *ec-H2O* module is located under the seat near the battery compartment.



EMERGENCY STOP BUTTONS

This machine is equipped with two *Emergency Stop buttons*, one on the control panel and one on the back of the recovery tank cover. Use the *Emergency Stop buttons* only in emergency situations, as solution could be potentially released from the squeegee vacuum hose and onto the floor, creating a slipping hazard.

NOTE: These buttons should not be used for normal stopping, as premature wear to the parking brake and/or drive system may occur.

Press either *Emergency Stop button* in an emergency to halt the machine power.





Immediately after either *Emergency Stop button* is pushed the Emergency Stop Button Pressed screen will appear on the *UI touchscreen*. Follow the instructions on the *UI touchscreen*.



Twist the *Emergency Stop button* used to stop the machine clockwise to disengage the emergency stop function. The Emergency Stop Button Released screen appears on the *UI touchscreen* immediately after the *Emergency Stop button* is disengaged. Touch CONFIRM.



If the *Emergency Stop button* was pressed when the machine was on a robotic route, press the *blue start/pause button* to resume scrubbing in the robotic mode. As the machine begins robotic operation, observe scrubbing performance to ensure that all components are functioning properly.

If the *Emergency Stop button* was pressed when the machine was in the manual mode or when teaching a new route, press the *1-Step button* and resume operating the machine in the manual mode or teaching the new route.

NOTE: When teaching the machine, the 1-Step button must be pressed before beginning to teach the machine after the Emergency Stop button is disengaged. The 1-Step button is automatically turned off when the Emergency Stop button is engaged and must be turned back on to continue teaching the machine.

MACHINE HOUR METER

The *hour meter* records the number of hours the machine has been operated. This information is useful for servicing the machine. The *hour meter* is located underneath the operator seat and next to the circuit breakers.



ec-H2O SYSTEM INDICATOR LIGHT

NOTE: The ec-H2O system indicator light will not illuminate until the machine starts scrubbing.

| ec-H2O SYSTEM INDICATOR LIGHT CODE | CONDITION |
|--|---|
| Solid green | Normal operation |
| Blinking green/red | Water conditioning cartridge expired. Replace cartridge |
| Solid or blinking* red | Contact Tennant service representative |

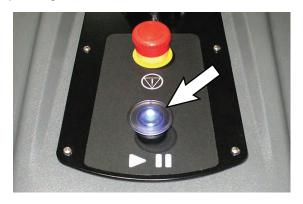
If the ec-H2O system indicator light begins to blink green/red, the water conditioning cartridge needs to be replaced (See ec-H2O WATER CONDITIONING CARTRIDGE REPLACEMENT).



*Verify if cleaning detergent was added to solution tank. If ec-H2O system was operated with cleaning detergent, drain solution tank, add clear water and operate the ec-H2O system until the indicator light code clears.

BLUE START/PAUSE BUTTON

The machine is equipped with a *blue start/pause button* on the back that is used to start a robotic route or pause an in-process robotic route. When a saved navigation route is selected on the *UI touchscreen*, the *blue start/pause button* flashes. When pressed to start the route in robotic mode, the *blue start/pause button* stops flashing and remains consistently illuminated during robotic operation. The *blue start/pause button* is off when operating the machine in manual mode.



When a saved navigation route is selected on the *UI touchscreen*, press the flashing *blue start/pause button* to begin running the route in robotic mode. If necessary, approach the machine from behind and press the *blue start/pause button* again to pause the in-process robotic route. The machine stops moving forward and the scrub brush stops rotating. The vacuum remains on for a short time to pick up remaining solution and then turns off.

The machine can be driven manually when a robotic route is paused. This may be necessary if there is an obstacle that the machine is unable to maneuver around on its own. The navigation software will keep track of the current machine location within the route and allows the route to be resumed. Press the *blue start/pause button* again to resume the robotic route.

USER INTERFACE (UI) TOUCHSCREEN

The *User Interface (UI) touchscreen* located to the left of the steering wheel. The *UI touchscreen* provides a system login screen, access to all the machine robotic operation controls, battery, solution tank, and recovery tank alerts. When a maintenance task requires immediate attention, an alert is triggered and appears on the *UI touchscreen*.



When the machine is turned on, the BrainOS software will automatically initialize. Once initialized, a security PIN (Personal Identification Number) must be entered to access BrainOS software and use its robotic functionality.



BATTERY DISCHARGE BAR

The *battery discharge bar* displays the charge level of the batteries.



When the batteries are fully charged, the *battery* discharge bar is completely filled. As the batteries discharge, the *battery* discharge bar moves from the right to the left.

When the battery is low, an alert is triggered and displays on the *UI touchscreen*. All scrubbing functions are stopped, but the machine can still be driven. Recharge the batteries. See CHARGING THE BATTERIES in the MAINTENANCE section.

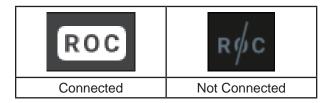
NOTE: Do not charge batteries more often than necessary. Excessive charging could reduce the life of the batteries. It is best to charge the batteries only when alerted that the battery needs charging. See BATTERIES in the MAINTENANCE section.

ROC: ROBOT OPERATIONS CENTER (BrainOS Software)

The BrainOS software provides access to the Brain Corps Robotic Operations Center, also known as the ROC. The ROC is a cloud-based robot operations center, managed by Brain Corp. technicians, that enhances the machine abilities by providing monitoring and analysis. The ROC is connected via a 4G LTE modem and does not require user interaction to connect. New versions of the software are automatically uploaded to the machine. The New Update Available screen will appear on the *UI touchscreen* when the machine can be updated with latest software. See *BRAINOS SOFTWARE UPDATES*.



The *ROC* indicator is located on the *UI* touchscreen status bar. When the indicator is illuminated, the machine is successfully connected to the ROC. If the indicator is gray, the ROC is not connected and cannot be paired with a cell phone.



BRAINOS SOFTWARE UPDATES

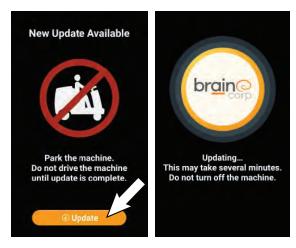
Over-the-air updates allow new versions of BrainOS software to be downloaded remotely over the built-in modem. This capability ensures that the machine has the latest BrainOS software, which is important for implementing new features and improvements.

It is critical that all machines have the latest version of BrainOS software installed.

When the New Update Available screen displays, follow these steps:

- Park the machine in a location where there is strong signal strength to allow ROC connectivity.
- 2. On the New Update Available screen, select *Update* to begin the software update.

NOTE: Do not drive the machine after selecting the Update button to begin the software update. The software update must be completed before the machine can be operated.



When the software update completes, select Done.



4. To complete the update, restart the machine.

HOW THE MACHINE WORKS

The scrub components of the machine are a solution tank, scrub brushes or pads, a squeegee, a vacuum fan, and a recovery tank.

The buttons on the control panel control the machine scrubbing functions. The 1-Step button turns the preset scrub functions on and off.

The ec-H2O button (option) enables the ec-H2O Nanoclean (electrically converted water) system. The vacuum fan/squeegee button turns the vacuum fan on/off and raises and lowers the squeegee. The brush pressure buttons control the scrub brush pressure, and the solution buttons control the solution flow.

The steering wheel controls the path of the machine travel. The *directional switch* controls the forward or reverse direction of the machine. The propel pedal controls the speed of the machine. The brake pedal slows and stops the machine.

NOTE: The amount and type of soilage play an important role in determining the type of brushes or pads to use. For specific recommendations, see the BRUSH INFORMATION section of this manual or contact a Tennant representative.

The machine is equipped with BrainOS software that is accessible via the *User Interface (UI)* touchscreen, also known as the *UI touchscreen*. BrainOS technology offers a robotic mode feature that provides the ability for the machine to perform floor cleaning by following one of the saved navigation routes without direct, real-time operator control. The machine can only operate in robotic mode in areas where cleaning routes have been taught and saved. The *UI touchscreen* allows an operator to teach a new cleaning route, run an existing cleaning route robotically, access triggered alert messages, and more. It also provides constant visibility to current battery life and ROC connection status.

Home location codes must be permanently installed before the machine can be used in robotic mode. A home location code is a unique code identifier that the machine scans to determine its current location, as well as any routes that have been saved to that specific home location code. The machine is designed to work with up to 10 home location codes. Each home location code can store up to 6 routes for a total of 60 routes.

CONVENTIONAL SCRUBBING

Water and detergent from the solution tank flow to the floor through a solution valve. The brushes use the detergent and water solution to scrub the floor clean. As the machine propels forward, the squeegee wipes the dirty solution from the floor. The suction created by the vacuum fan then draws the dirty solution from the squeegee into the recovery tank.

ec-H2O SCRUBBING SYSTEM (OPTION)

When using the *ec-H2O Nanoclean* technology, normal water passes through a module where it is electrically converted into a cleaning solution. The electrically converted water attacks the dirt, allowing the machine to easily scrub away the suspended soil. The converted water then returns to normal water in the recovery tank.

The *ec-H2O* system can be used with all double scrubbing applications.

NOTE: Do not enable the ec-H2O system with conventional cleaning detergents in the solution tank. Drain, raise and refill the solution tank with only clear cool water before operating the ec-H2O system. Conventional cleaning detergents/restorers may cause failure to the ec-H2O solution system.



BRUSH INFORMATION

For best results, use the appropriate brush or pad for the cleaning application. Listed below are brushes and pads and the applications for which each is best suited.

NOTE: The amount and type of soilage play an important role in determining the type of brush or pad to use. Contact a Tennant representative for specific recommendations.

Polypropylene brush - General purpose polypropylene bristles lift lightly compacted dirt without scuffing high-gloss coated floors.

Nylon brush - Softer nylon bristles are recommended for scrubbing coated floors. Cleans without scuffing.

Super AB brush - Nylon fiber with an abrasive grit to remove stains and compacted dirt Aggressive action on any surface. Performs well on buildup, grease, or tire marks.

Stripping pad (Brown) - For stripping of floor finish to prepare the floor for recoating.

Scrubbing pad (Blue) - For medium to heavyduty scrubbing. Removes dirt, spills, and scuffs.

Buffing pad (Red) - For light duty scrubbing without removing floor finish.

Polishing pad (White) - For maintaining highly polished or burnished floors.

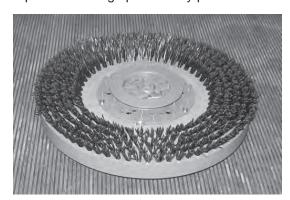
High productivity stripping pad (Black) - For aggressive stripping of heavy finishes or sealers, or for very heavy duty scrubbing. This pad can only be used with the grip pad driver, not the tufted pad driver.

Surface preparation pad (Maroon) - For very aggressive chemical free removal of floor finish to prepare the floor for re-coating

Grip pad driver - The grip-face backing allows pads to be fully used and holds pads in place without penetrating the pad. The spring-activated centering device works with all Tennant pads and allows for fast, easy pad replacement.



Tufted pad driver - Standard pad driver has short bristles, or "tufts," on the back to hold the pad in place. This driver works with all Tennant pads except the black high productivity pad.



MACHINE OPERATION PRE-OPERATION CHECKLIST ☐ Check the machine for fluid leaks. Check the battery fluid and charge level. Check the tank cover seals for damage and wear. Check the condition of the scrubbing brushes. Remove any string, banding, plastic wrap, or other debris wrapped around them. Check the squeegee for damage and wear. Check the left perimeter guard, right perimeter guard, front perimeter guard, and perimeter guard bristles for debris, damage, and wear. Check the vacuum hose for debris or blockage. Drain and clean the recovery tank. Check the brakes and steering for proper operation. Check the service records to determine maintenance requirements. Check the front and side 2D and 3D cameras and the upper and lower LIDAR sensors for dirt, dust, and smudges. Use provided microfiber cloth to clean all cameras and LIDAR sensors. Check the horn, headlights, taillights, safety lights, and audible alarms (if equipped). For ec-H2O Scrubbing: Ensure that all conventional cleaning agents are drained and rinsed from the solution tank.

For ec-H2O Scrubbing: Ensure that the

solution tank is filled with clear cool water only.

WHILE OPERATING THE MACHINE (ROBOTIC MODE/MANUAL MODE)

Pick up rugs, obstructions, and oversized debris before scrubbing. Pick up wire, string, twine, large pieces of wood, or any other debris that could become wrapped around or tangled in the brushes.

Drive as straight a path as possible. Avoid bumping into posts or scraping the sides of the machine. Overlap the scrub paths by several centimeters (a few inches).

Avoid turning the steering wheel too sharply when the machine is in motion. The machine is very responsive to the movement of the steering wheel. Avoid sudden turns, except in emergencies.

Adjust the machine speed, brush pressure, and solution flow as required when scrubbing. Use the minimal brush pressure and solution flow settings as possible.

If poor scrubbing performance is observed, stop scrubbing and refer to MACHINE TROUBLESHOOTING.

Perform the Daily Maintenance Procedures after scrubbing (see MACHINE MAINTENANCE).

Drive the machine slowly on inclines. Use the brake pedal to control machine speed on descending inclines. Scrub with the machine up inclines rather than down inclines. Do not teach a robotic route on an incline or decline.

FOR SAFETY: When using machine in manual mode, go slowly on inclines and slippery surfaces.

FOR SAFETY: When using machine, place proper floor cleaning signage in areas where the machine is operating and people are present, in accordance with standard floor cleaning practices. Follow site safety guidelines concerning wet floors.

See Autonomous Navigation Software End User License Agreement (EULA) for further uses and restrictions.

Do not operate machine in areas where the ambient temperature is above 40° C (104° F). Do not operate scrubbing functions in areas where the ambient temperature is below 2° C (38° F).

FOR SAFETY: When using machine in manual mode, do not scrub on ramp inclines that exceed 7% / 4° grade or transport (GVWR) on ramp inclines that exceed 10.5% / 6° grade.

FOR SAFETY: While machine is operating in robotic mode, only scrub flat, hard surfaces of 0% incline.

To protect the lower LIDAR sensor from being damaged from passersby, shopping carts, etc... always park the machine with the front end facing a wall or barrier.

WHILE OPERATING THE MACHINE (ROBOTIC MODE ONLY)

This machine should only be used to scrub flat, hard surfaces of 0% incline when operating in robotic mode.

The machine is not designed or intended for use in environments requiring fail-safe performance including, but not limited to, any application where machine failure could lead to personal injury or property damage.

Do not attempt to ride the machine when it is operating in the robotic mode. The machine is equipped with joy ride sensors. If there is an attempt to sit on the seat or hold the steering wheel when operating in the robotic mode, the machine will stop and trigger an alert. The operator is responsible for supervising and monitoring safe operation of the machine.

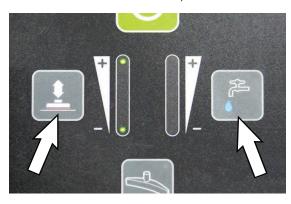
SCRUBBING - MANUAL MODE

FOR SAFETY: Do not operate machine, unless operator manual is read and understood.

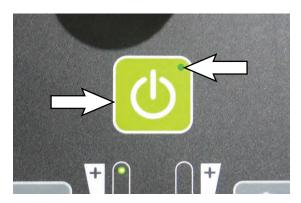
1. Turn the ON/OFF key switch on.



2. Select the preferred scrubbing settings (See SETTING SCRUB MODES).



3. Press the *1-Step button*. The light in the button is illuminated. All the preset scrubbing functions will turn on.



NOTE: DO NOT turn the ec-H2O system on during conventional scrubbing. Conventional cleaning detergents/restorers may cause failure to the ec-H2O solution system. Drain, rinse and refill solution tank with cool clean water before operating the ec-H2O system.

4. Place the *directional switch* in the direction the machine is to be moved (forward or reverse).

NOTE: The machine can scrub in both forward or reverse.



NOTE: The squeegee automatically raises when the machine is driven backwards. This prevents damaging the squeegee. When the machine is placed in reverse, the vacuum fan will shut off after a short delay.

5. Press the *propel pedal* to begin scrubbing.



WARNING: Flammable materials or reactive metals can cause an explosion or fire. Do not pick up.



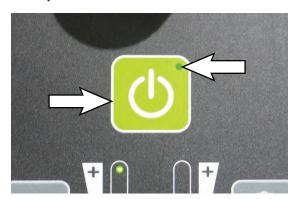
6. Release the *propel pedal* to stop the machine. Scrubbing functions stop and the automatic park brake will engage when the machine stops.

The *brake pedal* can be used to control the machine if quicker stopping is needed or if operating on an incline. Do not operate machine on inclines exceeding 7% when scrubbing.

FOR SAFETY: When using machine in manual mode, go slowly on inclines and slippery surfaces.



7. Press the *1-Step button* to stop scrubbing. The light in the *1-Step button* will turn off and the scrubbing functions will turn off after a short delay.



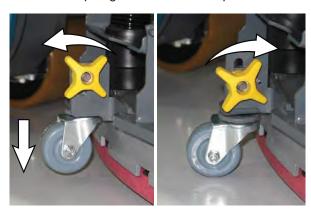
DOUBLE SCRUBBING

NOTE: Double scrubbing is available in Manual Mode only. <u>Do Not</u> operate the machine on an autonomous cleaning route with the squeegee in the raised (double scrub) position.

For heavily soiled areas, use the double scrubbing method.

Double scrubbing can be performed using the *ec-H2O* SCRUBBING SYSTEM (option) or CONVENTIONAL SCRUBBING methods.

Loosen the double scrub caster knob, lower the double scrub caster, and tighten the knob to secure the squeegee into the raised position.



To double scrub, press the 1-Step button, then the vacuum fan button. The light in the vacuum fan button will turn off, the squeegee will raise and the vacuum fan will stop operating. Then scrub the area.



Let the cleaning solution set on the floor for 3-5 minutes.

Before scrubbing the floor a second time, loosen the double scrub caster knob, raise the double scrub caster, and tighten the caster knob to secure the double scrub caster in the raised position. Press the *vacuum fan button* again to lower the squeegee to turn on the vacuum fan. The light in the *vacuum fan button* will illuminate. Scrub the floor a second time to pick up the cleaning solution.



WARNING: Flammable materials or reactive metals can cause an explosion or fire. Do not pick up.

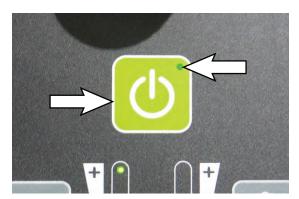
NOTE: If needed, reduce solution flow when scrubbing the floor for a second time.

NOTE: Double scrubbing is not recommended in areas where the cleaning solution will run under racks or damage products.

WATER PICKUP MODE (NO SCRUBBING)

The machine can be used to pick up water or non-flammable liquid spills without scrubbing.

To pick up water or non-flammable liquid spills, check to make sure that the *1-Step button* is not activated. The light in the *1-Step button* must be off.





WARNING: Flammable materials or reactive metals can cause an explosion or fire. Do not pick up.

Then press the *vacuum fan/squeegee button*. The light in the *vacuum fan/squeegee button* will illuminate, the squeegee will lower and the vacuum fan will start operating. Then pick up the water or non-flammable liquid spill.



SCRUBBING - ROBOTIC MODE

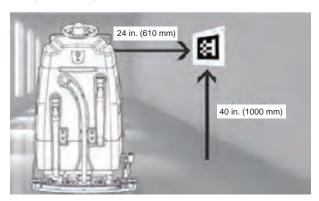
FOR SAFETY: Do not operate machine, unless operator manual is read and understood.

ESTABLISH HOME LOCATION CODES

Home location codes must be permanently installed before using the machine in robotic mode. A home location code is a unique bar code identifier that the machine scans to determine its current location, as well as any routes that have been saved to that specific home location code. The machine is designed to work with up to 10 home location codes, and each home location code can store up to six routes for a total of 60 routes.

Home location codes are used to establish the start and end point of a cleaning route. The number of home location codes needed may vary, depending on the size of the space where the machine will be operating in robotic mode.

- Multiple home location codes may be necessary for large or unusually mapped areas where more than six cleaning routes are needed.
- Establish a unique home location code for each floor of a multi-level building.
- Install home location codes in a permanent location on an open wall or column near commonly cleaned areas that do not change from day-to-day. If the home location code is moved even slightly, the route may not be performed correctly.
- Install home location codes at a height of 40 in. (1000 mm) from the floor.



- Install home location codes so that the machine can easily scan with the camera on its right side at a distance of no less than 24 in. (610 mm).
- Securely affix home location codes to the wall.
- The entire home location code must be clearly visible, not hidden behind furniture or shelving.
- Do not install home location codes near stairways, fire exits, or fire, first aid, or emergency equipment.
- Do not photocopy, laminate, or place home location codes in a glossy sleeve or cover.
 Doing so may prevent the machine from being able to scan the code.

NOTE: If a home location code is lost or damaged, contact customer service for a replacement.

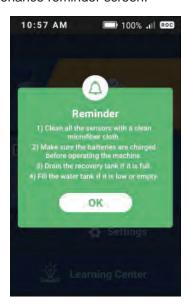
LOGGING INTO BrainOS

A PIN (Personal Identification Number) is required to log in to BrainOS when the machine is initially turned on or after 3 minutes (180 seconds) of no touch activity on the *UI touchscreen*. This is to ensure that only authorized personnel can access and use the BrainOS robotic functionality.

- 1. Turn the *ON/OFF key switch* on. Allow the BrainOS to start up (approximately 1 minute).
- 2. Use the *UI touchscreen* keypad to enter security four-digit PIN.



3. Upon successful PIN (Personal Identification Number) entry, the UI touchscreen displays a maintenance reminder screen.



4. Read and perform the maintenance reminders. Press OK after completing the maintenance reminders checklist.

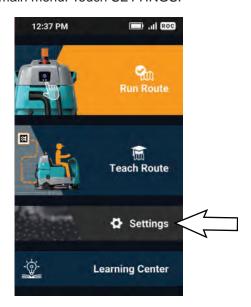
5. The UI touchscreen displays the main menu.



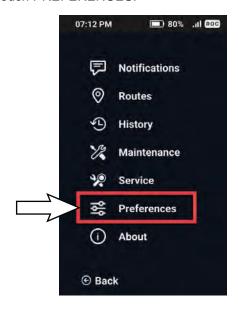
CHANGING REGION / LANGUAGE

The *UI touchscreen* can be set to display a variety of languages. English is the default language.

 Upon successful PIN (Personal Identification Number) entry, the *UI touchscreen* displays the main menu. Touch SETTINGS.



2. Touch PREFERENCES.



3. Touch LANGUAGE.



4. Select the desired language.



5. The menus are now displayed in the selected language.

POSITIONING THE MACHINE AT THE HOME LOCATION CODE

The machine must be positioned so the right-side 2D camera can scan the home location code. The machine cannot be operated in robotic mode until a home location code is scanned and recognized.

 Upon successful PIN (Personal Identification Number) entry, the *UI touchscreen* displays the main menu. Touch the applicable task (RUN ROUTE or TEACH ROUTE).



2. Drive the machine to the desired home location code, positioning the machine so the right-side camera is no less than 24 in. (610 mm) from the home location code.

3. The machine automatically begins scanning the home location code, as shown on the *UI touchscreen*. If the machine is unable to scan the home location code, the *UI touchscreen* will display an error message with messages how to resolve.



NOTE: A flashlight can be used in dark and low light areas to help the machine see and scan the home location code.

NOTE: Do not stand in front of the machine rightside camera when it is trying to scan the home location code.

 If running a route, a Success! Choose a route to start cleaning message briefly appears on the *UI touchscreen* after the machine successfully scans the home location code.

If teaching a route, a **Success! Choose a box to save your route to** message briefly appears on the *UI touchscreen* after the machine successfully scans the home location code.

NOTE: Do not drive the machine before selecting an option from the UI touchscreen. If the machine is driven after scanning the home location code but before selecting the next option, a warning message will appear on the UI touchscreen stating, Please do not move the robot after homing.

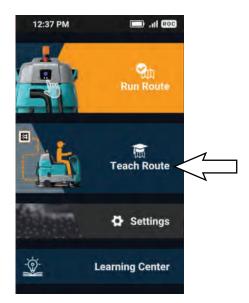
TEACHING A NEW ROUTE (BrainOS Software)

Things to consider before teaching a robotic route:

- The machine can only operate in robotic mode in areas where cleaning routes have been taught and saved.
- A route that takes 1 hour to teach can take the machine up to 2 hours to complete in robotic mode. When operating in robotic mode, the maximum speed is approximately 2.5 mph (4.0 Km/h). Routes longer than 1 hour are not recommended due to water and battery capacity. For best performance, split large cleaning routes into multiple smaller cleaning routes.
- Avoid teaching routes near sudden drops in floor surfaces, stairs, loading docks, or ramps.
 Maintain a safe distance of approximately 18 in. (457 mm) from such areas when teaching the machine a new route.
- If a route is taught in an area with obstructions that are later removed, the machine will not clean the areas where the obstructions were previously located.
- Avoid teaching routes in areas with highly polished/reflective surfaces, plexiglass, or reflective black surfaces since such surfaces are difficult for the machine to detect.
- Avoid teaching routes where there is excessive sunlight on the floor surface. Sunlight reflections on the floor surface could adversely affect robotic machine performance.

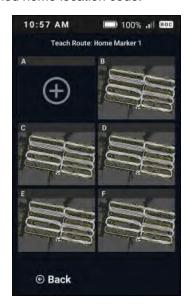
Teaching the machine a new robotic route:

- 1. Turn the *ON/OFF key switch* on. Allow the BrainOS to start up (approximately 1 minute).
- 2. Use the *UI touchscreen* keypad to enter security four-digit PIN (Personal Identification Number).
- Upon successful PIN (Personal Identification Number) entry, the *UI touchscreen* displays the main menu. Touch TEACH ROUTE.



- Drive the machine to the desired home location code, positioning the machine so the right-side camera is no less than 24 in (610 mm) from the home location code. See POSITIONING THE MACHINE AT THE HOME LOCATION CODE.
- 5. The machine automatically begins scanning the home location code, as shown on the *UI* touchscreen. If the machine is unable to scan the home location code, the *UI* touchscreen will display an error message with suggestions on how to resolve.

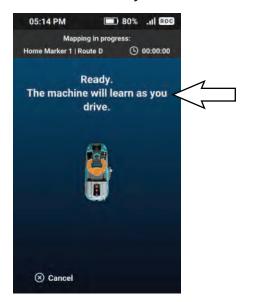
 A Success! Choose a box to save your route to. message briefly appears on the *UI* touchscreen after the machine successfully scans the home location code, followed by a list of all existing and available routes for the scanned home location code.



NOTE: In the above screen routes B through F are already being used for robotic routes. Route A is available for a new route.

NOTE: If no routes are available, an existing route must be deleted in order to teach a new route. See EDIT / DELETING ROUTES.

7. Touch one of the available routes to select. The *UI touchscreen* states **Ready. The** machine will learn as you drive.



8. Press the *1-Step button* to activate the cleaning systems.



NOTE: If the 1-Step button is not pressed, the route will be saved with no cleaning systems engaged.

 Press the propel pedal and drive the machine through the entire cleaning route to be saved.
 As soon as driving begins, the UI touchscreen states Learning... along with the amount of time spent on the route so far.



NOTE: Do not teach a route with an incline or decline.

NOTE: Do not teach the machine routes that include driving into an elevator or automatic doors.

NOTE: When teaching a new route with a non-scrubbable area, press the 1-Step button approximately 120 in (3048 mm) prior to reaching the area to raise the scrub head and squeegee. Press the 1-Step button again to lower the scrub head and squeegee when past the area. The BrainOS navigation software will remember where in the route the cleaning systems were lifted and lowered when operating in robotic mode.



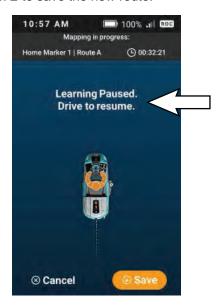
NOTE: Avoid U-turns. The machine requires a minimum of 90 in (2286 mm) to perform a U-turn.

NOTE: Avoid tight corners. The machine requires a minimum of 42 in (1067 mm) to navigate a corner.

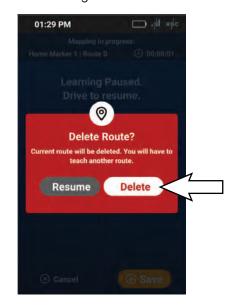
NOTE: Avoid narrow spaces. The machine requires a width of 42 in (1067 mm) to navigate aisles and between displays.

FOR SAFETY: While machine is operating in robotic mode, only scrub flat, hard surfaces of 0% incline.

Once driving stops, the *UI touchscreen* states
 Learning Paused. Drive to resume. with options to SAVE or CANCEL MAP. Touch SAVE to save the new route.



NOTE: If cancelling the new route, touch CANCEL MAP on the UI touchscreen. The UI touchscreen states Delete Route? Touch Delete to cancel the route and return to the main menu. Touch Resume to return to teaching the new route.



11. The machine will scan the home location code a second time at the end point of the cleaning route. If the machine does not see the home location code from the right-side camera, the UI touchscreen states Drive to scan my home location.

NOTE: A new cleaning route cannot be saved until the machine scans the same home location code a second time in the same physical location.

12. When in the process of saving, the *UI* touchscreen displays **Saving Route**.



NOTE: If the UI touchscreen states Error 20007 Failed to create a route, touch Back to return to the main menu. Repeat the entire procedure to teach the cleaning route.



 When the route is successfully saved, the UI touchscreen displays the Chose Label screen to select one of the predetermined route labels.



NOTE: Selecting SAVE without assigning a label to the route will display the default <NO LABEL>. name to the saved route.

14. Select CHOSE LABEL to bring up the list of predetermined labels. Highlight the desired label name and then the Add Label button

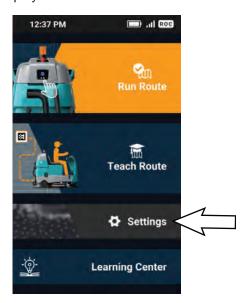


PAIRING A PHONE WITH THE ROC

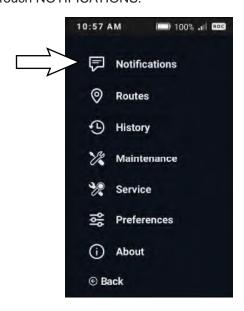
Before running a cleaning route in robotic mode, it is recommended that the operator pair their cell phone to the ROC. When a cell phone is paired to the ROC, the ROC will send SMS or MMS messages to the phone whenever the machine encounters an alert and/or when the route is complete.

To ensure only the on site operator receives alerts from the ROC, only one phone can be paired to the ROC to receive status alerts. A paired phone number is automatically discarded when the machine is turned off or a new phone is paired.

- 1. Turn the ON/OFF key switch on.
- 2. Touch SETTINGS on the main menu on the *UI touchscreen*. The SETTINGS menu is displayed.



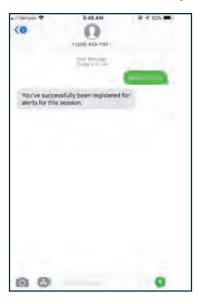
3. Touch NOTIFICATIONS.



 Follow the instructions on the *UI touchscreen* to pair a cell phone to the ROC.



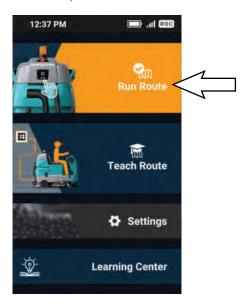
Pairing is successful when the cell phone receives a confirmation text message.



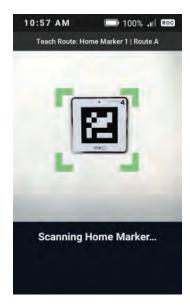
RUNNING A ROBOTIC CLEANING ROUTE (BrainOS Software)

Once one or more cleaning routes have been taught and saved, the machine can be operated in robotic mode. When running a route in robotic mode, pairing a cell phone can be a valuable tool. See ROC: ROBOT OPERATIONS CENTER (BrainOS Software).

- Ensure the squeegee is in the lowered position for scrubbing. <u>Do Not</u> operate the machine on an autonomous cleaning route with the squeegee in the raised (double scrub) position. Lower the squeegee if it is in the raised double scrub position.
- 2. Turn the ON/OFF key switch on.
- 3. When the main menu appears on the *UI* touchscreen, touch RUN ROUTE.



4. Drive to the desired home location code, positioning the machine so that the right-side camera scans the home location code (See POSITIONING THE MACHINE AT THE HOME LOCATION CODE). The machine automatically begins scanning, as displayed on the *UI touchscreen*.



5. A Success! Choose a route to start cleaning. is briefly displayed, followed by a list of all existing routes for the scanned home location code.

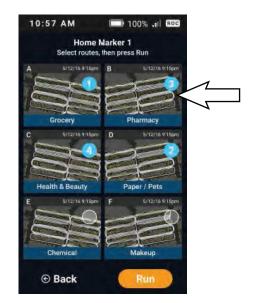
NOTE: If the machine reads an incorrect home location an error will display along with a message instructing what home location to go to.



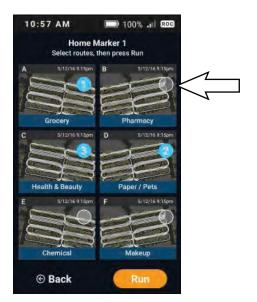




6. Select the cleaning route(s) to be run. The cleaning routes will operate continuously in the order they are selected as displayed in the corner of each selected route.



7. To remove or reorder cleaning routes, deselect a cleaning route by selecting it again. The cleaning route number will grey out and all of the other selected routes will renumber.



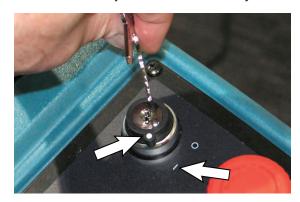
8. Select the cleaning route again and it will be added and renumbered as the last route to run.



If necessary, adjust the scrub settings for the area(s) to be scrubbed. See SETTING SCRUB MODES.

NOTE: The machine does not save solution flow and brush pressure settings for a robotic route, as these needs may change from day-to-day. Determine cleaning requirements for the area(s) being cleaned and adjust solution flow and brush pressure settings as necessary.

10. Remove the key from the ON/OFF key switch.



FOR SAFETY: While machine is operating in robotic mode, remove key from ON/OFF key switch to prevent unauthorized use without disrupting robotic route.

11. The *UI touchscreen* displays TO START with instructions to 1. Secure the yellow safety straps. 2. Push the Start/Pause button in the back. The *UI touchscreen* also displays a rotating machine image that shows securing the yellow safety straps and highlighting the blue start/pause button on the back of the machine.



12. If it is necessary to have the machine run the same route(s) multiple times (route looping), select the *loop button*.

NOTE: Both single routes and multiple routes can be chosen to be run multiple times.



 A screen stating Repeat On Route(s) will repeat until cancelled. appears on the screen.



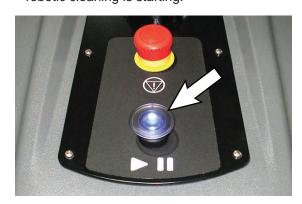
14. Select the loop button again to cancel running the route(s) multiple times. A screen stating Repeat Off Route(s) will run once. appears on the screen



15. Pull the yellow safety straps to the rear screws on both sides of the machine.

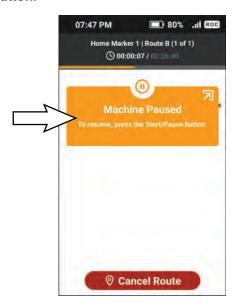


16. Press the flashing *blue start/pause button* to start the robotic route. The yellow warning light flashes and the horn sounds to signal that robotic cleaning is starting.



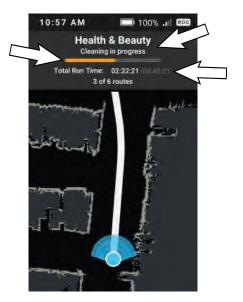
OPERATION

- 17. As the machine begins robotic operation, observe scrubbing performance to ensure that all components are functioning properly.
- 18. If any scrubbing functions need adjustment, press the *blue start/pause button* to pause the machine. The *UI touchscreen* states **Machine Paused: To resume, press the Start/Pause button.**



- 19. Make the necessary adjustments to the brush pressure, solution flow, and squeegees.
- Press the blue start/pause button to resume the route in robotic mode. Observe scrubbing performance to ensure that all components are functioning properly.

21. As the machine runs the route in robotic mode, the *UI touchscreen* states Cleaning in Progress, as well as the machine current location on the cleaning route, amount of time spent on the route, and the total amount of time the route should take in robotic mode.



22. The UI touchscreen becomes disabled during robotic mode. If touched the screen disabled message appears. To regain use of the UI screen, use the *blue start/pause button* to pause the machine.



FOR SAFETY: While machine is operating in robotic mode, do not grab steering wheel or put hands or arms through the holes of the steering wheel. Steering wheel may move rapidly and unexpectedly while in robotic mode.

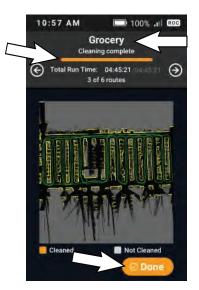
NOTE: The machine is equipped with joy-ride sensors. If a person attempts to sit on the seat or hold the steering wheel when operating in robotic mode, the machine will automatically stop and trigger an assist message.

23. If an assist message is triggered during the robotic route, the machine automatically pauses and the UI touchscreen displays the assist message along with steps to resolve. If a phone is paired to the ROC, the ROC sends a text message of the alert to the phone. See SYSTEM MESSAGES.

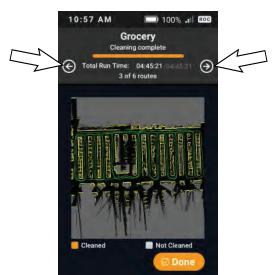
NOTE: If the machine repeatedly triggers an assist message in the same place on a cleaning route, even when there are no obstructions, there could be an environmental factor such as a reflection causing the machine to sense an obstruction in the cleaning path. For help resolving the issue, contact customer service and provide the home location code number, route letter, area of concern, and pictures of what the machine sees (if possible). Customer service may be able to remotely adjust the route to improve performance.

24. If the machine has to restart due to an assist message that stopped it, observe scrubbing performance to ensure that all components are functioning properly.

25. When the machine completes the robotic route, the *UI touchscreen* displays **CLEANING COMPLETE**, as well as route information, length of time spent on the route, and a map of the route that shows areas cleaned. Touch DONE to return to the main menu.



26. If multiple routes were run, use the arrows to navigate to each route complete notification.

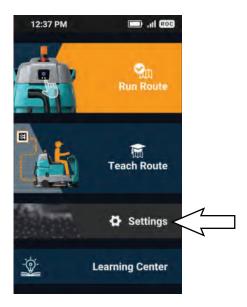


- Touch RUN ROUTE to select another cleaning route to run in robotic mode (see previous steps).
- 28. If finished cleaning, drive the machine to a designated parking station, insert the key into the ON/OFF key switch and turn the ON/OFF key switch off.

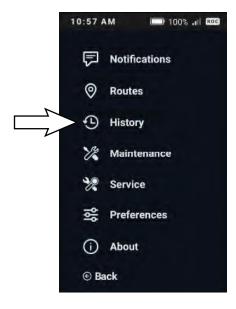
AUTONOMOUS ROUTE HISTORY

The autonomous route history can be used to check the weekly autonomous routes (home marker number, route, time the route was run, and how long it took the machine to run the route) for the machine.

 Upon successful PIN (Personal Identification Number) entry, the *UI touchscreen* displays the main menu. Touch SETTINGS to go to the SETTINGS menu.



2. Touch HISTORY.



 A WEEKLY HISTORY screen will appear.
 Touch the desired route to check the cleaning history.



The home marker number, route, time the route was run, and how long it took the machine to run the route are displayed next to the home location code symbol. The date the route was run appears above the route information. Touch the BACK button to return to the SETTINGS menu.

Observe the CLEANING HISTORY screen.
 The orange portions of the route are the areas of the route that have been cleaned. The white portions are areas that have not been cleaned.



When finished checking the cleaning history, touch BACK to return to the SETTINGS menu. Touch BACK again to return to the main menu.

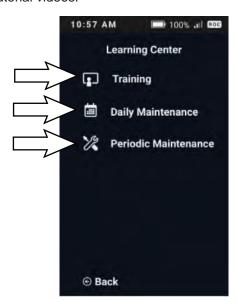
LEARNING CENTER

The Learning Center contains brief tutorial videos for Daily Maintenance and Periodic Maintenance tasks.

 Upon successful PIN (Personal Identification Number) entry, the *UI touchscreen* displays the main menu. Touch LEARNING CENTER.



 Touch the Daily Maintenance to view daily maintenance tutorial videos or Periodic Maintenance to view periodic maintenance tutorial videos.



- 3. Select the desired video from the list videos.
- 4. Touch BACK to return to the main menu.

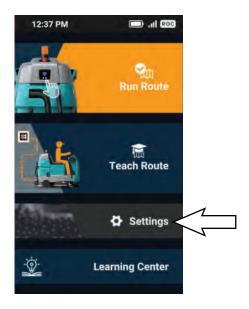
ASSIST MESSAGES DURING ROBOTIC OPERATION

When an assist message is triggered during robotic operation, the machine is automatically paused. The *UI touchscreen* displays the triggered assist message and steps to resolve the issue. If necessary, the machine can still be manually driven but all scrubber functions are disabled.

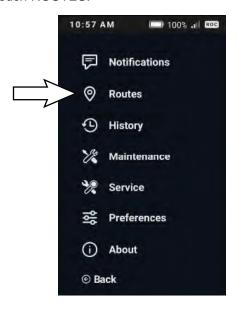


EDIT / DELETING ROUTES

- 1. Turn the ON/OFF key switch on.
- 2. Touch SETTINGS on the *UI touchscreen* main menu.



3. Touch ROUTES.



4. Select the desired home location to view the routes available to be deleted at that location.



NOTE: If the machine is programmed for multiple home locations the home locations will be listed in chronological order starting from the lowest to the highest on the UI touchscreen.

5. All existing routes for the selected home location are displayed on the *UI touchscreen*. Touch the route to be deleted.



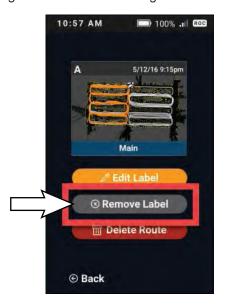
Touch EDIT LABEL to change the name of a saved route.



7. Touch one of the predetermined label names to assign as the new route name.



8. Touch REMOVE LABEL to remove an assigned name to an existing route.



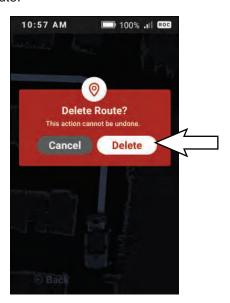
NOTE: When a saved route label is removed the default name <NO LABEL> is assigned to the route.

9. Touch DELETE ROUTE to permanently delete the selected route from the machine.



NOTE: Touch BACK to cancel the route deletion and return to the list of existing routes.

10. Touch YES DELETE to confirm the route deletion and permanently delete the selected route.



NOTE: A deleted route cannot be retrieved by the software. If a route is deleted by accident, it must be re-taught (see TEACHING A NEW ROUTE).

NOTE: Touch CANCEL to cancel the route deletion and return to the list of routes.

- 11. All existing routes for the home location are displayed. The deleted route no longer appears on the screen.
- 12. If finished deleting routes for the selected home location code, touch BACK to return to the SETTINGS menu. Touch BACK again to return to the main menu.

DRAINING AND CLEANING THE TANKS

When cleaning is finished the recovery tank should be drained and cleaned. The solution tank then can be filled again for additional cleaning.

- 1. Drive the machine to a solution disposal drain.
- 2. Turn the machine ON/OFF key switch off.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

- Rotate the squeegee assembly from its center position to either side of the machine and disconnect the vacuum hose from the squeegee assembly.
- Remove the recovery tank drain hose. While holding the hose up, remove the plug, then slowly lower the drain hose to the floor drain or sink.



5. Lift the recovery tank cover. Flush the inside of the recovery tank with clean water.



WARNING: Flammable materials can cause an explosion or fire. Do not use flammable materials in tank(s).

NOTE: DO NOT use steam to clean tanks. Excessive heat can damage tanks and components.



Insert the nozzle of the hose into the vacuum hose to rinse any debris that may be caught inside the hose.



7. Rinse the float sensor located inside the recovery tank.



 Rinse the vacuum screen. If necessary, remove the vacuum screen from the machine to remove any debris that may be caught in the screen.



9. Remove the debris tray from the recovery tank and empty/rinse the debris tray.



- 10. Reinstall the debris tray into the recovery tank.
- 11. Reconnect the vacuum hose to the squeegee assembly and center the squeegee assembly under the machine.
- 12. Close the recovery tank cover.

NOTE: To allow the interior of the tank to dry, leave the recovery tank cover open if machine is not going to be immediately used again after the recovery tank is drained. Allowing the interior of the recovery tank to dry prevents mold/mildew from building up inside the tank.

- 13. Inspect the solution tank interior for cleaning detergent build up and hard water build up. Proceed to the following step to clean the solution tank if there is evidence of either.
- 14. Disconnect the solution tank drain hose from the machine and slowly lower the drain hose to the floor drain.



15. Remove the cap from the solution tank.



- Flush the inside of the solution tank with clean water.
- 17. Reconnect the solution tank drain hose to the solution tank.
- 18. Remove and inspect the solution tank in-line filter after every 50 hours of operation. Clean as necessary. Replace if damaged.



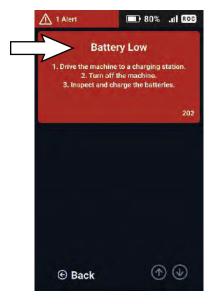
- Reinstall the solution tank in-line filter onto the machine.
- 20. Reinstall the cap onto the solution tank.

NOTE: To allow the interior of the tank to dry, do not reinstall the solution tank cap if machine is not going to be immediately used again after the solution tank is drained. Allowing the interior of the solution tank to dry prevents mold/mildew from building up inside the tank.

ALERT MESSAGES

ALERTS - MANUAL MODE

The operator will receive an alert when there is a mechanical/electronic issue with the machine while operating in manual mode. Critical alerts require the operator to stop the machine. Routine alerts will allow the operator to continue operating the machine.



To reset the alert indicators, turn off the machine and then eliminate the cause of the alert. The alert indicator will reset when the machine is restarted.

Refer to the alert table below to determine the cause and remedy for the alert.

If the machine has to restart due to an alert that stopped it, observe scrubbing performance to ensure that all components are functioning properly.

| Alert(s) | Cause(s) | Symbol | Additional Indicator(s) | Remedy |
|--------------------------------|-------------------------------|-------------|---|---|
| 200 RECOVERY TANK FULL * | Recovery tank is full. | | Solution flow indicator lights and Vacuum fan/ squeegee button LED flash. | 1. Drain the recovery tank. |
| 201 WATER TANK EMPTY * | Water tank is empty. | | Solution flow indicator lights and Vacuum fan/ squeegee button LED flash. | 1. Inspect and fill the water tank. |
| 202 BATTERY IS TOO LOW * | Batteries need to be charged. | \triangle | Beep or chirp every 10 seconds. | Drive the machine to a charging station. Turn off the machine. Inspect an charge the batteries. |

OPERATION

| Alert(s) | Cause(s) | Symbol | Additional Indicator(s) | Remedy |
|---------------------------------------|---|-------------------------|--|--|
| 203 TRACTION MOTOR ERROR | Propelling issues. | 1 | Directional switch LEDs flash. | 1. Turn off the machine. 2. Disconnect the battery cable for 16 seconds. 3. Reconnect the battery cable and turn on the machine. 4. If the issue continues, contact Customer Service. |
| 204 BRUSH ERROR | Damaged brushes. Debris caught in brushes. | \triangle | Brush pressure indicator lights and 1-Step button LED flash. | Inspect brushes/pads for damage or debris. Adjust or replace as needed. If the issue continues, contact Customer Service. |
| 205 VACUUM ERROR | Obstruction caught inside vacuum hose. Damaged vacuum hose. | \triangle | Vacuum fan/ squeegee button LED flash. | Inspect vacuum and hose for damage or debris. If the hose is broken, contact Customer Service. |
| 206 SQUEEGEE ERROR | Obstruction caught in squeegee. Damaged or missing squeegee. | \triangle | Vacuum fan/ squeegee button LED flash. | Inspect squeegee for damage or debris. Adjust or replace as needed. If the issue continues, contact Customer Service. |
| 207 SCRUB DECK ERROR | Obstruction preventing scrub deck from raising/ lowering. | \triangle | Brush pressure indicator lights and 1-Step button LED flash. | Turn off the machine. Inspect the scrub deck for damage. Turn on the machine. If the issue continues or damage is detected, contact Customer Service. |
| 208 NO BRUSH ERROR | No brushes installed. Brushes not properly installed. | $\overline{\mathbb{V}}$ | Brush pressure indicator lights and 1-Step button LED flash. | Make sure the brushes or pads are properly installed. If the issue continues, contact Customer Service. |
| 209 SEAT SENSOR TRIGGERED | Person or object on operator seat while machine is in robotic mode. | ڪ | N/A | 1. Verify the seat is empty. |
| 210 PROCESSOR ERROR | | $\overline{\mathbb{V}}$ | N/A | Restart the machine. If the issue continues, contact Customer Service. |
| 216 E-STOP ENGAGED | Emergency Stop button engaged.** | \triangle | All LEDs control panel will flash. | Inspect the machine and surrounding area. If clear, disengage Emergency Stop button. |
| 217 SENSOR CHECK IN PROGRESS | Sensors identified a potential hazard. | \triangle | N/A | Drive the machine 10-15 feet along the route. If the path is clear, press the Start/ Pause button to resume. |

^{*} All scrubbing functions stop, but the machine can still be driven. If necessary, press the 1-Step button for an additional minute of operation to pick up standing water or solution.

NOTE: Contact a Tennant Service representative for all other fault codes.

^{**}See EMERGENCY STOP BUTTON for Emergency Stop related screens/alerts.

ASSISTS - ROBOTIC MODE

The operator will receive an assist message and the machine will pause when there is a mechanical/electronic issue with the machine while operating in robotic mode. All scrub functions are disabled when an assist message is triggered. The machine can be manually driven with an assist message, but all scrubbing functions are disabled. When a phone is paired to the ROC to receive notifications, a text message of the alert along with the machine location is sent to the paired phone.

Follow the on screen instructions to clear an assist message.



Refer to the assist message table below to determine the cause and remedy for the message.

If the machine has to restart due to an assist message that stopped it, observe scrubbing performance to ensure that all components are functioning properly.

| Assists | Cause(s) | Symbol | Additional Indicator(s) | Remedy |
|----------------------------------|---|-------------|-------------------------|---|
| 0, 1 UNKNOWN ERROR | Error(s) of an unknown origin. | \triangle | N/A | Turn off and inspect machine. Restart machine. If issue persists, contact Customer Service |
| 100 - 102, STEERING ERROR | Steering electronic/ mechanical issue. | ** | N/A | Turn off the machine. Wait 15 seconds. Turn on the machine. If issue persists, contact Customer Service. |
| 103 - 104, PATH IS BLOCKED | Obstacle(s) on cleaning route. | % | N/A | Make sure the robot's path is clear or drive past any obstacles. Press BLUE Start/Pause button to start. |

| Assists | Cause(s) | Symbol | Additional Indicator(s) | Remedy |
|--------------------------------|--|------------|---|---|
| 106 ROBOT IS OFF PATH | Machine is off designated scrubbing path. | <u>Q</u> | N/A | 1. Follow the blue arrow and drive to the red path. 2. When correct, the path will turn white. 3. Press rear BLUE Start/Pause button to start. |
| 200 RECOVERY TANK FULL * | Recovery tank is full. | 3 | Solution flow indicator lights and Vacuum fan/ squeegee button LED flash. | Drain recovery tank. Return to cleaning path. Press rear BLUE Start/Pause button to start. |
| 201 WATER TANK EMPTY * | Water tank is empty. | Q | Solution flow indicator lights and Vacuum fan/ squeegee button LED flash. | Fill water tank. Return to cleaning path. Press rear BLUE Start/Pause button to start. |
| 202 BATTERY IS TOO LOW * | Batteries need to be charged. | | Beep or chirp every 10 seconds. | Drive to charging station. Inspect and charge batteries. |
| 203 TRACTION MOTOR ERROR | Propelling issues. | \odot | Directional switch LEDs flash. | Power off robot Disconnect then reconnect the battery. Power the robot back on. If issue persists, contact Customer Service. |
| 204 BRUSH ERROR | Damaged brushes. Debris caught in brushes. | !!! | Brush pressure indicator lights and 1-Step button LED flash. | Inspect brushes/pads for damage or debris. Adjust or replace as needed. If there are no issues, press the BLUE Start/Pause button in the back to resume. If issue persists, contact Customer Service. |
| 205 VACUUM ERROR | Obstruction caught inside vacuum hose. Damaged vacuum hose. | ٦ | Vacuum fan/ squeegee button LED flash. | Inspect vacuum and hose for damage or debris. If the hose is clear, press the BLUE Start/Pause button to resume. If the hose is broken, contact Customer Service. |
| 206 SQUEEGEE ERROR | Obstruction caught in squeegee. Damaged or missing squeegee. | _ | Vacuum fan/ squeegee button LED flash. | Inspect squeegee for damage or debris. Adjust or replace as needed. If there are no issues, press the BLUE Start/Pause button in the back to resume. If issue persists, contact Customer Service. |
| 207 SCRUB DECK ERROR | Obstruction preventing scrub deck from raising/ lowering. | | Brush pressure indicator lights and 1-Step button LED flash. | 1. Turn off and inspect machine. 2. If there are no issues, press the BLUE Start/Pause button in the back to resume. 3. If issue continues, contact Customer Service. |

| | | | Additional | |
|--|---|-------------------------|--|---|
| Assists | Cause(s) | Symbol | Indicator(s) | Remedy |
| 208 NO BRUSH ERROR | No brushes installed. Brushes not properly installed. | 氚 | Brush pressure indicator lights and 1-Step button LED flash. | Make sure brushes or pads are properly installed. If there are no issues, press the BLUE Start/Pause button in the back to resume. If issue continues, contact Customer Service. |
| 209 SEAT SENSOR TRIGGERED | Person or object on operator seat while machine is in robotic mode. | ڪ | N/A | Check that the seat is clear. Press rear BLUE Start/Pause button to start. |
| 215 SENSOR CHECK IN PROGRESS | Sensors are scanning the area. | ((·)) | N/A | Drive the machine 10-15 feet along the path To resume, press the BLUE Start/ Pause button. |
| 216 PATH IS BLOCKED | Obstacle(s) on cleaning route. | # | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |
| 217 POTENTIAL HAZARD DETECTED | Sensors identified a potential hazard. | $\overline{\mathbb{V}}$ | N/A | Inspect the machine. Make sure the path of the machine is clear or drive past any obstacles. If the path is clear, press the BLUE Start/Pause button to resume. |
| 218 STEERING ERROR | Steering electronic/ mechanical issue. | | N/A | Turn off the machine. Wait 15 seconds. Turn on the machine. If issue persists, contact Customer Service. |
| 219 PATH IS BLOCKED | Obstacle(s) on cleaning route. | # | N/A | Make sure path is clear. Drive past any obstacles. To resume, press the BLUE Start/ Pause button. |
| 222 PEDAL PRESSED | Pedal has been pressed while in robotic mode. | 4 | N/A | Make sure the pedal is clear. Press the rear BLUE Start/Pause button. |
| 223, 224, 225 SENSOR ERROR | Dirty, smudged, or damaged sensor(s). | | N/A | Clean all the sensors with a clean microfiber cloth. Inspect for damage and obstructions. If no issues are found, press the BLUE Start/Pause button to resume. |
| 300, 301 ROBOT IS OFF PATH | Machine is off designated scrubbing path. | <u> </u> | N/A | 1. Follow the blue arrow and drive to the red path. 2. When correct, the path will turn white. 3. Press rear BLUE Start/Pause button to start. |

| | | | Additional | |
|--|---|-----------|--------------|--|
| Assists | Cause(s) | Symbol | Indicator(s) | Remedy |
| 302 - 309 PATH IS BLOCKED | Obstacle(s) on cleaning route. | * | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |
| 508 PATH IS BLOCKED | Obstacle(s) on cleaning route. | * | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |
| 1000 ROUTE LOST | Robot lost the cleaning path. | () | | Drive the machine to the Home Marker. Restart the route. |
| 8800 PATH IS BLOCKED | Obstacle(s) on cleaning route. | # | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |
| 10001 ROBOT IS OFF PATH | Machine is off designated scrubbing path. | <u>Q</u> | N/A | Follow the blue arrow and drive to the red path. When correct, the path will turn white. Press rear BLUE Start/Pause button to start. |
| 40002, 40006 STEERING ERROR | Steering electronic/ mechanical issue. | | N/A | Turn off the machine. Wait 15 seconds. Turn on the machine. If issue persists, contact Customer Service. |
| 9001 IMPACT DETECTED | Obstacle(s) on the cleaning route. Machine bumped obstacle(s) along route. | # | N/A | Make sure the robot's path is clear or drive past any obstacles. Inspect the robot. If everything is clear, press rear BLUE Start/Pause button to start. |
| 9010 LEFT SIDE OBSTACLE DETECTED | Obstacle(s) on the left side cleaning route. | ** | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |
| 9011 RIGHT SIDE OBSTACLE DETECTED | Obstacle(s) on the right side cleaning route. | ** | N/A | Make sure the robot's path is clear or drive past any obstacles. Press rear BLUE Start/Pause button to start. |

^{*} All scrubbing functions stop, but the machine can still be driven. If necessary, press the 1-Step button for an additional minute of operation to pick up standing water or solution.

NOTE: Contact a Tennant Service representative for all other fault codes.

SYSTEM ERRORS (ROBOTIC MODE / MANUAL MODE)

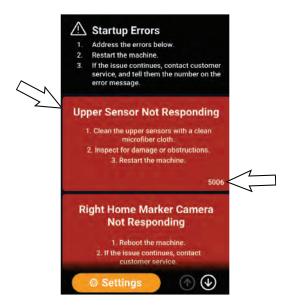
If a System Error code should appear, turn off the machine, wait 15 seconds, and then turn the machine back on. If the system error persists contact Customer Service immediately.



LIDAR SENSOR / CAMERA ERRORS

The operator will receive an error message when there is an issue with the LIDAR sensors or cameras. All robotic scrub functions are disabled when there is a LIDAR or camera related alert.

A Startup Errors screen will appear when there is a LIDAR sensor or camera error that will affect the machine robotic performance. The startup error(s) and associated error code number(s) will be included on the screen along with instructions on how to clear the alert. The machine cannot be operated in the robotic mode until all startup errors are corrected.



Touch the SETTINGS button to proceed to the settings menu.

The settings menu will appear with a STARTUP ERROR! warning in the upper left corner of the screen.

Inspect the LIDAR sensors and cameras for dirt, debris smudges, and damage that could be causing the boot up errors. Clean all dirt, debris smudges from the camera(s)/LIDAR sensor(s). See CAMERAS AND SENSORS in the MAINTENANCE section. Restart the machine. Contact Customer Service if the problem(s) persist(s).

Refer to the error table below to determine the cause and remedy for the message.

| Error Code | Error | Remedy |
|---|--|--|
| 4, 401, 411, 700, 800 | Unknown Error | Turn off the machine Wait 15 seconds. Turn on the machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 501, 504, 20003, 20009 | Gyro stuck | Turn off the machine Disconnect the battery cable. Wait 15 seconds, and then reconnect the battery cable. Turn on the machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 502, 503 | Home Marker Scan Error | Return to home marker. Scan the home marker again. Do not move the machine until the scan is complete. |
| 5001 | Uncalibrated | Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5013 | Front 3D Camera Failure | Carefully clean front 3D camera with a clean microfiber cloth and inspect for damage.* Note whether LEDs on camera are flashing.** Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5021, 5022 5023 | Front 3D Camera Not Responding | Carefully clean front 3D camera with a clean microfiber cloth and inspect for damage.* Note whether LEDs on camera are flashing.** Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5004, 5014 5024, 5025 5026 | Left 3D Camera Not Responding | Carefully clean left 3D camera with a clean microfiber cloth and inspect for damage.* Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5005, 5015 5027, 5028 5029 | Right 3D Camera Not Responding | Carefully clean right 3D camera with a clean microfiber cloth and inspect for damage.* Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5002, 5003 5006, 5013, 5016, 5030 5031, 5032 | Slanted (Upper) LIDAR Not Responding | Carefully clean upper LIDAR with a clean microfiber cloth and inspect for damage or obstructions.* Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. *** |
| 5007, 5017 5033, 5034 5035 | Planar (Lower) LIDAR Not Responding | Carefully clean lower LIDAR with a clean microfiber cloth and inspect for damage or obstructions.* Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. *** |
| 5018 | General Machine State Error | Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5019 | Right Home Location Code Camera Not Responding | Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |
| 5020 | Firmware Connection Error | Restart machine. Contact Customer Service immediately if machine remains inoperable after several restart attempts. |

| Error Code | Error | Remedy | |
|------------------------|-----------------------------|--|--|
| 5008 | Machine Not Responding. | 1. Restart machine. | |
| 5010 | Odometer Not Responding. | 1. Restart machine. | |
| 5011 | Transformer Not Responding. | 1. Restart machine. | |
| 5019 | Sensors Not Responding. | Restart machine. | |
| 5036 | Sensor Update Error. | 1. Restart machine. | |
| 6000 | Sensor Error | Clean lower sensor with a clean microfiber cloth and inspect for damage.* If no issues found, press the rear Blue button. | |
| 6001, 20005 | Sensor Error | Clean upper sensor with a clean microfiber cloth and inspect for damage.* If no issues found, press the rear Blue button. | |
| 8100 -8600 | Sensor Error | Clean all the sensors with a clean microfiber cloth and inspect for damage.* If no issues found, press the rear Blue button. | |
| 20001, 20006, 20008 | Route Error | Retrain the route, starting and ending at the same Home Marker. | |
| 20002 | Route Error | Retrain the route to be at least two minutes long. | |
| 20004 | Route Error | Retrain route. Do not drive backwards while training route. | |
| 20007 | Route Error | Route failed to save. Retrain route. | |
| 30001 | Error | Failed to load route data, try again. | |
| 40005 | Sensor Error | Make sure the machine has room to move. If necessary, drive the machine past any obstacles. If clear, press the rear Blue button. | |
| 50001 | Potential Hazard Detected | Inspect the area for ramps, escalators, or potential drops. Drive machine further along path. To resume, press the rear Blue button. | |

^{*} NOTE: See CAMERAS AND SENSORS in the MAINTENANCE section for information concerning the cleaning and care for the cameras/LIDARs.

^{**} NOTE: LED lights not flashing signify potential maintenance issues with the 3D camera.

^{***} NOTE: It may be necessary to provide a close up photograph/video of the LIDAR to send to Customer Service to determine the extent of possible damage or issues causing the LIDAR to be inoperable.

MACHINE TROUBLESHOOTING

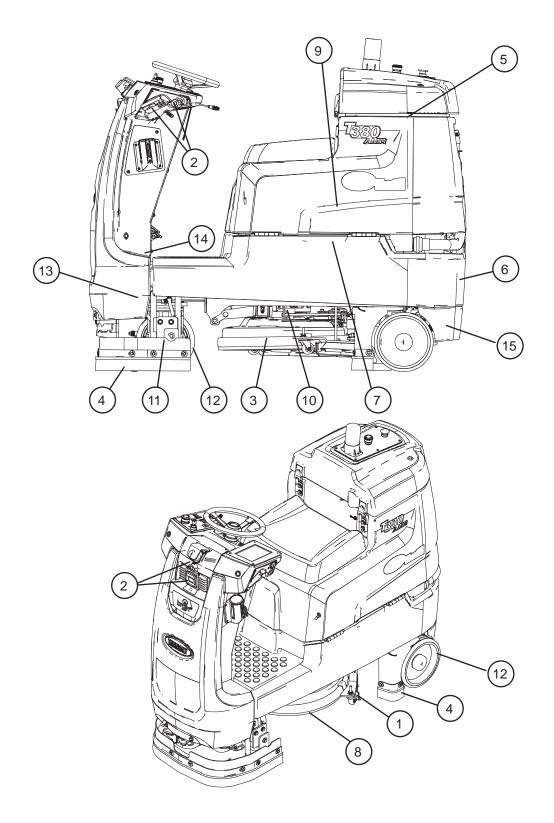
| Problem | Cause | Remedy |
|-------------------------------|--|---|
| Trailing water- | Vacuum fan turned off | Turn vacuum fan on |
| poor or no water pickup | Squeegee in raised double scrub position | Lower squeegee from raised double scrub position |
| | Worn squeegee blades | Rotate or replace squeegee blades |
| | Squeegee out of adjustment | Adjust squeegee |
| | Vacuum hose clogged | Flush vacuum hoses |
| | Vacuum fan filter dirty | Clean vacuum fan filter |
| | Vacuum fan cover seals worn | Replace seals |
| | Debris caught on squeegee | Remove debris |
| | Vacuum hose to squeegee or recovery tank disconnected or damaged | Reconnect or replace vacuum hose |
| | Recovery tank cover not completely closed | Check for obstructions and close cover |
| Vacuum fan will | Vacuum fan switch turned off | Turn vacuum switch on |
| not turn on | Recovery tank full | Drain recovery tank |
| | Foam filling recovery tank | Empty recovery tank |
| | | Use less detergent |
| | Recovery tank sensor dirty or stuck | Clean or replace sensor |
| Little or no | Solution tank empty | Fill solution tank |
| solution flow | Solution flow turned off | Turn solution flow on |
| to the floor (Conventional | Solution supply lines plugged | Flush solution supply lines |
| Scrubbing Mode) | Clogged solution tank filter | Drain solution tank, remove solution tank filter, clean and reinstall |
| Poor scrubbing | 1-Step button not on | Turn 1-Step button on |
| performance | Improper detergent or brushes used | Contact Tennant service representative |
| | Recovery tank full | Empty recovery tank |
| | Solution tank empty | Fill solution tank |
| | Debris caught on scrub brushes or pads | Remove debris |
| | Worn scrub brush | Replace scrub brush |
| | Brush pressure set too light | Increase brush pressure |
| | Low battery charge | Charge batteries until the charger automatically turns off |

ec-H2O System

| Problem | Cause | Remedy |
|--|--|--|
| ec-H2O system indicator light blinking green/red | Water conditioning cartridge has expired | Replace cartridge (See <i>ec-H2O</i> WATER CONDITIONING CARTRIDGE REPLACEMENT) |
| ec-H2O system indicator is red or blinking* red | ec-H2O system fault has been detected | Contact Service Center |

^{*}Verify if cleaning detergent was added to solution tank. If *ec-H2O* system was operated with cleaning detergent, drain solution tank, add clear water and operate the *ec-H2O* system until the indicator light code clears.

MAINTENANCE



MAINTENANCE CHART

The table below indicates the Person Responsible for each procedure.

O = Operator. T = Trained Personnel.

| Interval | Person Resp. | Key | Description | Procedure | Lubricant/ Fluid | No. of Service Points |
|---------------|-----------------|-----|---|---|---------------------|-----------------------------|
| Daily | 0 | 3 | Pad | Check, flip or replace | | 1 |
| | 0 | 3 | Scrub brush | Check for damage, wear, debris | | 1 |
| | 0 | 1 | Squeegee | Check, flip or replace | - | 3 |
| | | | | Check deflection and leveling | - | 6 |
| | 0 | 8 | Scrub head floor skirt | Check for damage and wear | | 1 |
| | 0 | 2 | Front/side 2D and 3D sensors and upper/ lower LIDAR sensors | Check for damage. Clean with provided microfiber cloth | - | 8 |
| | 0 | 4 | Perimeter guards (left, right, and front) | Check for debris, damage, and wear | - | 3 |
| | 0 | 5 | Recovery tank | Clean tank, screen filter, basket, vacuum hose, and float sensor | - | 5 |
| | 0 | 6 | Solution tank | Drain and rinse as necessary | - | 1 |
| Weekly | 0 | 7 | Battery cells | Check electrolyte level | DW | 18 |
| | Т | 4 | Front perimeter guard | Inspect adjustment plates for slipping. Adjust as necessary | | 1 |
| 50 Hours | 0 | 5 | Recovery tank lid seal | Check for wear and damage | | 1 |
| | 0 | 15 | Solution tank in-line filter | Remove and clean | - | 1 |
| 100 Hours | Т | 9 | Vacuum fan seal and squeegee seal | Check for damage and wear | - | 2 |
| | 0 | 7 | Battery watering system (option) | Check hoses for damage and wear | - | All |
| 200 Hours | Т | 7 | Battery terminals and cables | Check and clean | - | 12 |
| | Т | 13 | Steering gear chain | Lubricate, check tension, and check for damage and wear. | GL | 1 |
| | Т | 14 | Steering u-joint | Lubricate and check for damage and wear. | GL | 1 |
| 500 Hours | Т | 11 | Propelling motor | Check carbon brushes (Check every 100 hours after initial 500 hour check) | - | 1 |
| | 0 | 12 | Tires | Check for damage and wear | - | 3 |
| 750 Hours | Т | 9 | Vacuum fan motor(s) | Replace carbon brushes | - | 1 |
| 1250 Hours | Т | 10 | Scrub brush motors | Replace carbon brushes | - | 1 |

LUBRICANT/FLUID

DW Distilled water

GL SAE 90 weight gear lubricant

BATTERIES

The recovery tank/seat can be opened to two battery ventilation levels, depending on how much room is available to open the recovery tank/seat to allow the batteries to vent while charging. Use the recovery tank prop bracket in areas where there is not enough room to have the recovery tank/seat completely propped open with the recovery tank prop arm.

NOTE: Recovery tank must be emptied before it is propped open.

To engage the lower level, raise the recovery tank/ seat, pull the recovery tank prop bracket out from the battery compartment and onto the edge of the battery compartment, and lower the recovery tank/ seat onto the prop bracket. The recovery tank prop bracket holds the recovery tank/seat open enough to provide ventilation for charging the batteries.





To engage the higher level, raise the recovery tank/ seat and engage the recovery tank prop arm. This level also provides adequate space to perform maintenance to components located inside the battery compartment.





FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

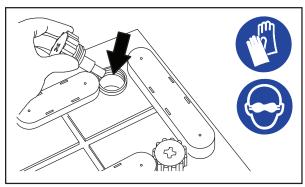
The lifetime of the batteries depends on their proper maintenance. To get the most life from the batteries;

- Do not charge the batteries more than once a day and only after running the machine for a minimum of 15 minutes.
- Do not leave the batteries partially discharged for long period of time.
- Only charge the batteries in a well-ventilated area to prevent gas build up. Charge batteries in areas with ambient temperatures 27°C (80°F) or less.
- Allow the charger to complete charging the batteries before re-using the machine.
- Maintain the proper electrolyte levels of flooded (wet) batteries by checking levels weekly.

CHECKING THE ELECTROLYTE LEVEL

The flooded (wet) lead-acid batteries require routine watering as described below. Check the battery electrolyte level weekly.

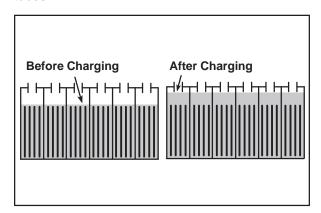
NOTE: **Do Not** check the electrolyte level if the machine is equipped with a battery watering system.



08247

FOR SAFETY: When servicing machine, keep all metal objects off batteries. Avoid contact with battery acid.

The electrolyte level should be slightly above the battery plates as shown before charging. Add distilled water if low. DO NOT OVERFILL. The electrolyte will expand and may overflow when charging. After charging, distilled water can be added up to about 3 mm (0.12 in) below the sight tubes.



NOTE: Make sure the battery caps are in place while charging. There may be a sulfur smell after charging batteries. This is normal.

CHECKING CONNECTIONS / CLEANING

After every 200 hours of use check for loose battery connections and clean the surface of the batteries, including terminals and cable clamps, with a strong solution of baking soda and water. Replace any worn or damaged wires. Do not remove battery caps when cleaning batteries.



CHARGING THE BATTERIES

The charging instructions in this manual are intended for the battery charger supplied with the machine. The use of other battery chargers that are not supplied and approved by Tennant are prohibited. Refer to the charger owners manual for additional information. Contact distributor or Tennant for battery charger recommendations.

FOR SAFETY: The use of incompatible battery chargers may damage battery packs and potentially cause a fire hazard.

IMPORTANT NOTICE: The battery charger is set to charge the battery type supplied with the machine.

- 1. Ensure recovery tank is empty.
- 2. Drive the machine to a well-ventilated area.
- 3. Park the machine on a flat, dry surface, turn off machine and remove key.
- Open the recovery tank and prop the tank open to the level allowed by room available to raise the recovery tank/seat.



WARNING: Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

- Check the battery electrolyte level weekly before charging. For models equipped with the automatic battery watering system, check electrolyte the level indicators located on the battery covers. Add distilled water as needed.
- Set the recovery tank to either level to allow adequate ventilation for the charging the batteries.

 Connect the charger DC cord into the machine battery charge receptacle then plug the AC power supply cord into a properly grounded wall outlet. Refer to the off-board battery charger owners manual for operating instructions.

FOR SAFETY: Do not disconnect the offboard charger's DC cord from the machine's receptacle when the charger is operating. Arcing may result. If the charger must be interrupted during charging, disconnect the AC power supply cord first.



 The charger will automatically begin charging and shut off when fully charged. The maximum charging cycle may take up to 6-12 hours depending on battery type.

NOTE: **Do Not** disconnect battery cables while charger is plugged in, circuit board damage may result.

- After charging batteries unplug the AC power supply cord from the outlet before disconnecting the charger from the machine.
- Disconnect the battery charger from the machine.
- 11. Lift the recovery tank, reposition the prop bracket back into the storage position inside the battery compartment or disengage the recovery tank prop arm, and lower the recovery tank.

MAINTENANCE

BATTERY CHARGING STATUS

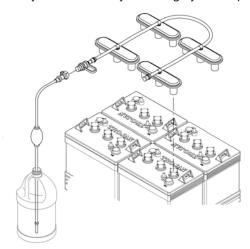
The table below shows the status of the battery charger.



| LED Pattern | Description | Comments |
|---|--|---|
| LED is OFF | No AC Power Connected | Charger not plugged into the wall |
| LED flashes RED followed by AMBER for few seconds and Turns OFF (and stays OFF) | AC Power Connected to the charger but No Batteries are connected | Charger not plugged into the wall |
| Slow Green Blinking (1 second ON; 0.2 second OFF) | Charging but batteries are less than 80% State of Charge | Charger displays this LED pattern when first plugged into AC power then LED turns off |
| Fast GREEN Blinking (0.4 second ON; 0.1 second OFF) | Charging but batteries are greater than 80% State of Charge | Normal operation. Allow charger to finish charging |
| Solid GREEN | Charge Complete | Machine ready for use |
| Rapid AMBER flashing (0.5 second ON; 0.5 second OFF) | Issue with Battery Detected | Contact Service |
| Solid RED | Charger internal failure | Contact Service |

HYDROLINK® BATTERY WATERING SYSTEM (Trojan® Battery OPTION)

The following instructions are for models equipped with the HydroLink battery watering system option.



The optional HydroLink battery watering system provides a safe and easy way to maintain the proper electrolyte levels in the batteries. It is designed exclusively for Trojan flooded (wet) leadacid batteries.

FOR SAFETY: When servicing machine, wear personal protection equipment as needed. Avoid contact with battery acid.

Before using the battery watering system, and after every 100 hours, check hoses and connections for damage or wear.

- Fully charge batteries prior to using the battery watering system. Do not add water to batteries before charging, the electrolyte level will expand and may overflow when charging.
- After charging batteries, check the battery electrolyte level indicators located on the battery covers. If the level indicators are white add water as described in the following instructions. If the level indicators are black the electrolyte is at the correct level, no water is required.



Locate the battery fill hose coupler inside the battery compartment. Remove the dust cap and connect the hand pump hose.



4. Submerge the other end of the hand pump hose into a bottle of distilled water.



Squeeze the bulb on the hand pump hose until firm. The level indicators will turn black when full.





 After adding water, replace the dust cap on the battery fill hose and store the hand pump hose inside the machine's battery compartment for future use.

CIRCUIT BREAKERS AND FUSES

CIRCUIT BREAKERS

Circuit breakers are resettable electrical circuit protection devices that stop the flow of current in the event of a circuit overload. Once a circuit breaker is tripped, allow breaker to cool and then press the reset button to manually reset the breaker.



If the overload that caused the circuit breaker to trip is still there, the circuit breaker will continue to stop current flow until the problem is corrected.

The circuit breakers are located inside the battery compartment next to the hour meter.

The chart shows the circuit breakers and the electrical components they protect.

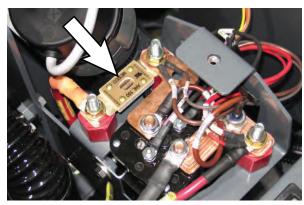
| Circuit Breaker | Rating | Circuit Protected |
|--------------------|--------|--------------------------|
| CB1 | 4 A | Instrument panel - power |
| CB2 | 4 A | Accessories |
| CB3 | 20 A | AMR system |
| CB4 | 10 A | Brain module |

FUSES

The fuse is a one-time protection device designed to stop the flow of current in the event of a circuit overload. The 100 A fuse is located in the electrical box near the scrub head actuator. The fuse protects the machine controller.

NOTE: Always replace the fuse with a fuse of the same amperage.





ELECTRIC MOTORS

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Replace or check the motor carbon brushes as indicated. Contact trained personnel to check or replace carbon brushes.

| Carbon Brush Replacement/ Check | Hours |
|------------------------------------|-------|
| Vacuum motor (replace) | 750 |
| Propel motor (check) | 500 |
| Brush motor (replace) | 1250 |

CAMERAS AND SENSORS

FRONT AND SIDE 2D AND 3D CAMERAS

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Check the front and side 2D and 3D cameras for dirt, dust, smudges, and damage daily (or before each robotic run). Debris, streaks, or smudges could deliver false environmental information to the machine.

Cleaning camera lenses should only be done with microfiber cleaning cloths designed for sensitive optical surfaces (one is included with the home location markers). In extreme cases, a lens cleaning solution formulated for optical polycarbonate lenses may be used. Do not spray camera lenses with solution. If a lens cleaning solution is required, wet the cleaning cloth sparingly - do not spray cleaning solution onto the camera unit.

NOTE: Do not scratch or damage the 2D or 3D camera lenses. Robotic machine performance could be adversely affected if camera lenses are scratched or damaged.



Side 2D and 3D cameras are located on each side of the machine.



UPPER AND LOWER LIDAR SENSORS

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Check the upper and lower LIDAR sensors for dirt, dust, smudges, and damage daily (or before each robotic run). Debris, streaks, or smudges could deliver false environmental information to the machine.

Cleaning LIDAR sensors should only be done with microfiber cleaning cloths designed for sensitive optical surfaces (one is included with the home location markers). In extreme cases, a lens cleaning solution formulated for optical polycarbonate lenses may be used. Do not spray LIDAR sensors with solution. If a lens cleaning solution is required, wet the cleaning cloth sparingly - do not spray cleaning solution onto the LIDAR sensors.

NOTE: Do not scratch or damage the upper or lower LIDAR sensor surfaces. Robotic machine performance could be adversely affected if sensor surfaces are scratched or damaged.



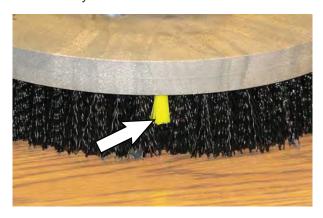
NOTE: Due to the lower LIDAR sensor being located near the cleaning surface, pay particular attention to ensure the front, side, back, and bottom surfaces are completely clear of all dirt, smudges, and/or other debris. Use a flashlight to inspect these sensor surfaces and ensure they are thoroughly cleaned.



SCRUB BRUSHES AND PADS

Check scrub brushes daily for wire or string tangled around the brush or brush drive hub. Also check brushes for damage and wear.

Replace the pads when they no longer clean effectively. Replaces the brushes when they no longer clean effectively or when the bristles are worn to the yellow indicator.



Cleaning pads must be placed on pad drivers before they are ready to use. The cleaning pad is held in place by a pad holder.

Cleaning pads need to be cleaned immediately after use with soap and water. Do not wash the pads with a pressure washer. Hang pads, or lie pads flat to dry.

NOTE: Always replace brushes and pads in sets. Otherwise one brush or pad will clean more aggressively than the other.

REPLACING THE BRUSH OR PAD DRIVER

- 1. Stop machine on a level surface. Make sure the scrub head is in the raised position.
- 2. Turn the machine ON/OFF key switch off.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

3. Pull the brush release handle to release the brush from the scrub head.



4. Remove the brush/pad driver from under the scrub head.



 Push the new brush or pad driver under the scrub head and lift the brush or pad driver until the magnet secures the brush or pad to the drive hub.



WARNING: Magnetic Field Hazard. Magnetic pad driver/brush can be harmful to those with pacemakers or medical implants.

6. Ensure the brush or pad driver is securely mounted on the brush drive hub.

7. Ensure the scrub head skirt is properly positioned on the scrub head.



REPLACING THE DISK PAD

- 1. Remove the pad driver from the machine.
- 2. Squeeze the spring clip together to remove the center disk.



Flip or replace the scrub pad, center the scrub pad on the pad driver. Then reinstall the center disk to secure the pad in place on the pad driver.



4. Reinsert the pad driver into the machine.

ec-H2O SYSTEM

ec-H2O WATER CONDITIONING CARTRIDGE REPLACEMENT

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

The water conditioning cartridge is required to be replaced when it reaches its maximum water usage or expiration time of when the cartridge was activated, which ever comes first. The *ec-H2O* system indicator light will blink green/red when it is time to replace cartridge.

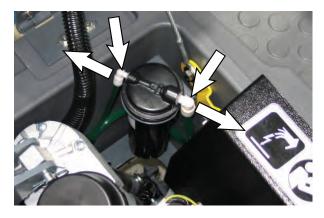
Depending on machine usage, on average, a new cartridge can last anywhere from 12 months for heavy machine usage to 24 months for light machine usage.

NOTE: During first time use and after replacing the water conditioning cartridge, the ec-H2O system will automatically override the selected solution flow rate for up to 75 minutes.

1. Lift the recovery tank/seat open and engage prop arm to access the ec-H2O cartridge.



 Disconnect the two hose connectors from cartridge by pressing the gray collars inward and pulling the connectors outward. Lift cartridge to remove.



Fill in the installation date on the new cartridge label.



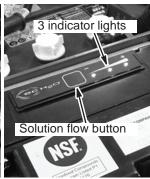
4. Install the new cartridge and reconnect the two hoses. Make sure the hose connectors are fully inserted into new cartridge.

5. Reset timer for new cartridge.

Carefully read and understand all steps first before performing procedure.

- a. Turn the ON/OFF key switch on.
- b. Press and hold the service switch, located on the ec-H2O module, for 10 seconds.
 After releasing service switch, the three solution flow indicator lights will begin to (ripple) move back and forth.
- c. Within 5 seconds after releasing the service switch, while the three indicator lights are moving back and forth, quickly press and release the solution flow button located on ec-H2O module. The three indicator lights will then blink three times to indicate timer has been reset. Repeat process if the three indicator lights do not blink three times.





7. Lower the recovery tank.

LUBRICATION

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

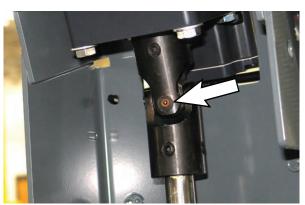
STEERING GEAR CHAIN

The steering gear chain is located directly above the front tire. Check for damage or wear and lubricate the steering gear chain after every 200 hours.



STEERING U-JOINT

The steering u-joint is located directly below the steering motor. Check for damage or wear and lubricate the steering u-joint after every 200 hours.



SQUEEGEE BLADES

Check the squeegee blades for damage and wear daily. When the blades become worn, rotate the blades end-for-end or top-to-bottom to a new wiping edge. Replace blades when all edges are worn.

Check the deflection of the squeegee blades daily or when scrubbing a different type of surface. Check the leveling of the rear squeegee every 50 hours of operation.

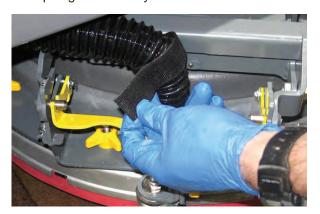
The rear squeegee assembly can be removed from the squeegee pivot to prevent damage during transport of the machine.

REPLACING (OR ROTATING) THE SQUEEGEE BLADES

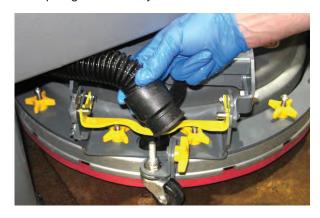
- 1. Stop machine on a level surface. Make sure the scrub head is in the raised position.
- 2. Turn the machine ON/OFF key switch off.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

3. Rotate the squeegee assembly to the right side of the machine and loosen the hook-and-loop fastener securing the vacuum hose to the squeegee assembly.



4. Disconnect the vacuum hose from the squeegee assembly.



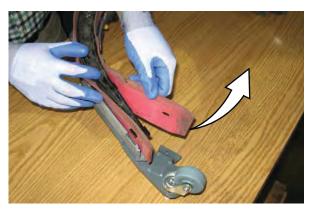
Squeeze the squeegee retainer lever and remove the squeegee assembly from the machine.



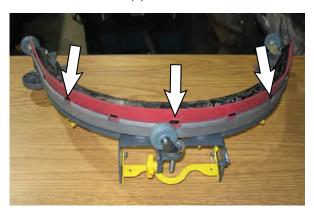
6. Fully loosen the four knobs on squeegee assembly. This will separate the spring loaded blade retainer from squeegee frame.



7. Remove worn blade(s) from the blade retainer.



8. Rotate the rear blade(s) to a new wiping edge and reinstall blade(s). Make sure to align the slots in the blade(s) with retainer tabs.



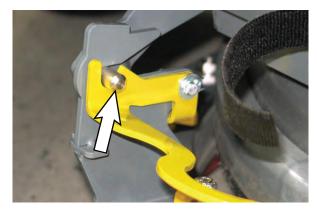
9. Squeeze the squeegee frame and blade retainer together and re-tighten the four knobs.



10. Align the squeegee carriage pins into the squeegee assembly bracket.



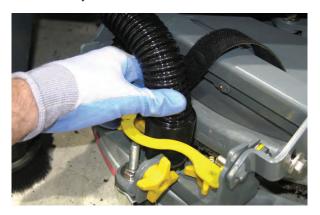
11. Slide the squeegee assembly onto the squeegee carriage until both squeegee carriage pins are secured in the bracket.



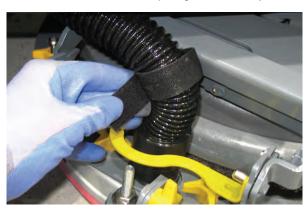
12. Be sure both squeegee tabs are positioned above the scrub head skirt.



13. Connect the vacuum hose to the squeegee assembly.



14. Use the hook-and-loop fastener to secure the vacuum hose to the squeegee assembly.



15. Rotate and center the squeegee assembly underneath the machine.



SKIRTS AND SEALS

RECOVERY TANK SEAL

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

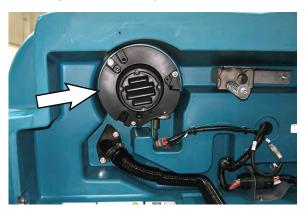
The recovery tank seal is located on the bottom of the recovery tank cover. Check the seal for damage and wear after every 50 hours of operation.



VACUUM FAN SEAL

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Check the vacuum fan seal for damage and wear after every 100 hours of operation.



SQUEEGEE SEAL

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Check the squeegee seal for damage and wear after every 100 hours of operation.



PERIMETER GUARDS

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Check perimeter guard bristles for debris, damage, and wear daily. The bristles should lightly touch the floor. Replace damaged and/or worn bristle assemblies.

Left and right perimeter guards.

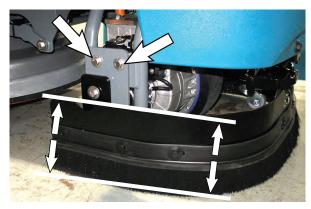


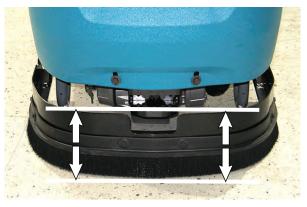


Front perimeter guard.



Inspect front perimeter guard adjustment plates located on both sides of the perimeter guard for slipping weekly. The entire top edge of the front perimeter guard must be parallel with the floor. Adjust the adjustment plates as necessary.





TIRES

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

The machine has three solid rubber tires: one tire is front and two are in the rear. Check the tires for damage and wear after every 500 hours of operation.



PUSHING, TOWING, AND TRANSPORTING THE MACHINE

PUSHING OR TOWING THE MACHINE

If the machine becomes disabled, it can be pushed from the front or rear, but only tow it from the front.

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

Before attempting to push or tow the machine, disengage the brake as described below.

To disengage the brake, insert the tip of a small screw driver between the brake release lever and the body of the encoder.



Only push or tow the machine for a very short distance and do not exceed 3.2 kp/h (2 mph). It is NOT intended to be pushed or towed for a long distance or at a high speed.

NOTE: <u>**Do Not**</u> push or tow machine for a long distance or damage may occur to the propelling system.

Immediately after pushing the machine, remove the screw driver from between the brake release lever and the body of the encoder. NEVER operate the machine with the parking brake disabled.

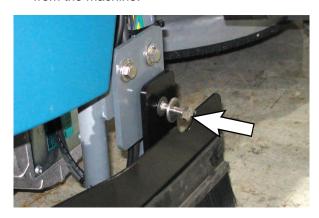
FOR SAFETY: Do not operate machine with the brake disabled.

TRANSPORTING THE MACHINE

When transporting the machine by trailer or truck, be certain to follow the tie-down procedure below:

FOR SAFETY: When loading/unloading machine onto/off truck or trailer, drain tanks before loading machine.

- 1. Raise the squeegee and scrub head.
- 2. Remove the rear squeegee from the machine.
- 3. Remove the hardware securing the front perimeter guard from the front perimeter guard brackets and remove the front perimeter guard from the machine.





FOR SAFETY: When loading/unloading machine onto/off truck or trailer, use ramp, truck or trailer that will support the weight of the machine and operator.

FOR SAFETY: When loading/unloading machine onto/off truck or trailer, do not load/unload on ramp inclines that exceed 15.8% / 9° grade.

NOTE: The machine ability to climb a ramp is affected by tire wear, ramp surface, weather conditions, and other factors. Trailering should only be performed by personnel trained on how to safely load a machine.

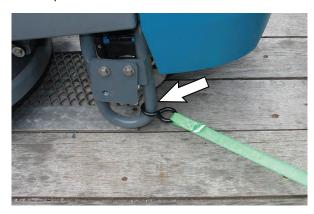
- Drive the machine onto the trailer or truck.
 Position the machine so the weight of the machine is safely distributed and can be safely strapped down to the trailer or truck.
- 5. Lower the scrub head and squeegee after the machine is positioned on the trailer or truck.
- 6. Turn off the machine.
- 7. Place a block behind each wheel to prevent the machine from rolling.
- Remove the lower rear shroud from the machine.

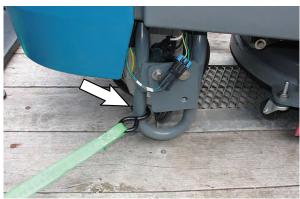


MAINTENANCE

9. Hook the tie-down straps to the stabilizer arms and then secure the tie-downs to the trailer or truck to prevent the machine from tipping.

<u>Do Not</u> wrap the tie-down straps around the lower LIDAR sensor or route the tie-down straps over the front of the LIDAR sensor.







NOTE: It may be necessary to install tie-down brackets to the floor of the trailer or truck.

FOR SAFETY: When loading/unloading machine onto/off truck or trailer, use tie-down straps to secure machine.

 Hook the tie-down straps to the frame of the machine and then secure the tie-downs to the trailer or truck to prevent the machine from tipping.





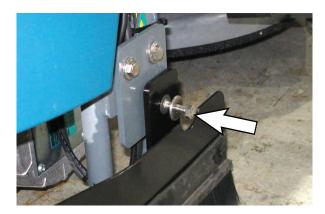
- 11. Ensure all tie-down straps are fully tightened and machine is completely secure on the trailer or truck.
- 12. Stow/secure all parts removed from the machine in a safe place where they will not be lost or damaged.

JACKING UP THE MACHINE

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

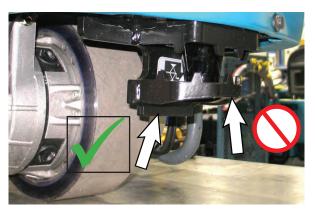
Empty the recovery and solution tanks before jacking the machine.

Remove the front perimeter guard from the front perimeter guard brackets located at the front of the machine before jacking up the front end of the machine.

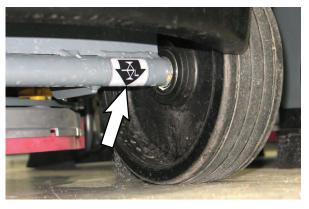




The jacking location at the front of the machine is located on the back of the LIDAR bracket. **Do Not** position the jack or jack stand at the front of the LIDAR bracket.



Rear jacking locations are located on both sides of the machine at the axles.





FOR SAFETY: When servicing machine, block machine tires before jacking machine up. Use a hoist or jack that will support the weight of the machine. Jack machine up at designated locations only. Block machine up with jack stands.

STORAGE INFORMATION

The following steps should be taken when storing the machine for extended periods of time.

- Drain and clean the solution and recovery tanks. Open the recovery tank cover to promote air circulation.
- 2. Charge the batteries before storing machine to prolong the life of the batteries. Recharge batteries once a month.
- 3. Disconnect batteries before storing.
- 4. Park the machine in a cool, dry area. Do not expose the machine to rain. Store indoors.

FREEZE PROTECTION

FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, and remove key.

- Drain the solution tank and recovery tank of all water.
- Pour 2 gallons (8 liters) of full strength
 Propylene Glycol Based / Recreational Vehicle
 (RV) antifreeze into the solution tank. Do not
 dilute.

FOR SAFETY: Avoid eye contact with antifreeze. Wear safety glasses.

Turn the machine power on and operate the solution flow system. Turn the machine off when the antifreeze appears at the scrub head.

Continue with the freeze protection procedure if machine is equipped with the *ec-H2O* system.

ec-H2O MODELS

Operate machine in the *ec-H2O* mode to cycle antifreeze through *ec-H2O* system.

After storing machine in freezing temperatures, drain any remaining antifreeze from the solution tank. Add clean water to solution tank and operate the machine to flush system.

SPECIFICATIONS

GENERAL MACHINE DIMENSIONS / CAPABILITIES

| Item | Dimension / Capacity |
|--------------------------------------|----------------------|
| Length | 1588 mm (62.5 in) |
| Height (to light) | 1400 mm (55 in) |
| Width/frame | 635 mm (25 in) |
| Width/machine with scrub head | 750 mm (29.5 in) |
| Brush diameter | 508 mm (20 in) |
| Scrubbing path width | 500 mm (20 in) |
| Track | 555 mm (21.8 in) |
| Wheel base | 1006 mm (39.6 in) |
| Solution tank capacity | 75L (20 gallons) |
| Recovery tank capacity | 75L (20 gallons) |
| Demisting chamber | 23L (6 gallons) |
| Weight/net less batteries | 264 Kg (582 lb) |
| Weight/with standard battery package | 385 Kg (850 lb) |
| GVWR | 533 Kg (1175 lb) |
| Protection Grade | IPX3 |

| Values determined as per IEC 60335-2-72 | Measure |
|---|-----------------------|
| Sound pressure level LpA | 63.3 dB(A) |
| Sound pressure uncertainty KpA | 3.8 dB(A) |
| Sound power level LWA + Uncertainty KWA | N/A |
| Vibration - Hand-arm | <2.5 m/s ² |
| Vibration - Whole body | <0.5 m/s ² |

GENERAL MACHINE PERFORMANCE

| Item | Measure |
|--|--------------------------------|
| Aisle turnaround (right) | 1600 mm (63 in) |
| Aisle turnaround (left) | 1702 mm (67 in) |
| Brush down pressure | 28 Kg (62 lb) 41 Kg (90 lb) |
| Travel Speed Forward (maximum) - Manual Mode | 6.0 Km/h (3.75 mph) |
| Travel Speed Forward (maximum) - Robotic Mode | N/A |
| Travel Speed Reverse - Manual Mode Only | 4.0 Km/h (2.5 mph) |
| Maximum rated climb and descent angle with full tanks (Robotic Mode) | 0% |
| Maximum ramp incline for scrubbing - (Robotic mode) | 0% |
| Maximum ramp incline for transporting (GVWR - Manual mode only) | 10.5% / 6° |
| Maximum ramp incline for loading – Empty (Manual mode only) | 15.8% / 9° |
| Maximum ramp incline for scrubbing - (Manual mode) | 7% / 4° |
| Maximum ambient temperature for machine operation | 40° C (104° F) |
| Minimum temperature for operating machine scrubbing functions | 2° C (36° F) |

SPECIFICATIONS

POWER TYPE

| Туре | Quantity | Volts | Ah Rating | Weight (each) |
|----------------------------------|----------|-------|----------------|------------------|
| Batteries (heavy duty lead acid) | 2 | 12 | 225@20 hr rate | 58.1 kg (128 lb) |

| Туре | Use | VDC | kW (hp) |
|-----------------|-------------|-----|-------------------|
| Electric Motors | Scrub brush | 24 | 0.65 kW (0.9 hp) |
| | Vacuum fan | 24 | 0.46 kW (0.6 hp) |
| | Propelling | 24 | 0.85 kW (1.1 hp)S |

| Туре | VDC | amp | Hz | Phase | VAC |
|-----------------|-----|------|-------|-------|--------|
| Charger (Smart) | 24 | 27.1 | 50/60 | 1 | 85-270 |

TIRES

| Location | Туре | Size |
|-----------|-------|---|
| Front (1) | Solid | 90 mm wide x 260 mm OD (3.5 in wide x 10 in OD) |
| Rear (2) | Solid | 80 mm wide x 260 mm OD (3.0 in wide x 10 in OD) |

CONVENTIONAL SCRUBBING

| Item | Measure |
|--------------------|------------------|
| Solution pump | Gravity N/A |
| Solution flow rate | Low: 0.15 gpm |
| | Medium: 0.35 gpm |
| | High: 0.50 gpm |

ec-H2O SYSTEM

| Item | Measure | |
|--------------------|--|--|
| Solution pump | 24 Volt DC, 5A, 5.7 LPM (1.5 GPM) open flow, 70 psi bypass setting | |
| Solution flow rate | Low: 0.12 gpm | |
| | Medium: 0.25 gpm | |
| | High: 0.35 gpm | |

T380AMR 9020999 (08-2020)

MACHINE DIMENSIONS

